



November 14, 2024

Dear Town of Addison Resident,

The purpose of this letter is to serve as an informational notice to provide details on the Environmental Protection Agency (EPA) and Texas Commission on Environmental Quality (TCEQ) Lead and Copper Rules Revisions (LCRR) as a mandated requirement of the EPA and TCEQ. Across the nation, towns and cities are informing their residents about the status of lead in their public water drinking system service lines.

If you receive this letter, your public or private service falls into one of three categories: lead, unknown, or galvanized. Services, whether private or public, that are identified as lead will need to be replaced. Services identified as unknown will be identified over the next year and addressed if lead is identified. Services that are galvanized will remain in place at this time.

The Town of Addison has provided a Frequently Asked Questions (FAQ) information sheet, which can be found on our Town's website at: addisontx.gov/LCRR which will help guide you through many of your questions or concerns.

The Addison Public Works and Engineering Services Department is committed to addressing and being a resource to help you through your concerns. Thank you for allowing the Town to serve you and provide water service to your property. If you have any questions regarding this letter or the information attached, please contact me at (972) 450-2860 or by email at jsutton@addisontx.gov.

Sincerely,

Jason Sutton
Water Quality Manager

cc: Todd Weinheimer, Assistant Director of PW&E
Juan Gutierrez, Assistant Director of PW&E
Rebecca P. Diviney, PE, Director of PW&E
Ashley Shroyer, Deputy City Manager
David Gaines, City Manager

IMPORTANT INFORMATION ABOUT YOUR WATER SERVICE LINE

PWS ID: TX 0570031 **PWS Name:** Town of Addison **Date:** 11/13/2024

After completing an inventory of our water service lines, we have determined that your water service line material is LEAD. See definitions below.

- **Lead** – a portion of or the entire service line is made from lead. People living in homes with a lead service line may have an increased risk of exposure to lead from their drinking water.
- **Galvanized Requiring Replacement** – a portion of or the entire service line is made from galvanized material and may have absorbed lead from upstream lead lines. People living in homes with a galvanized service line that has absorbed lead may have an increased risk of exposure to lead from their drinking water.
- **Unknown (may contain lead)** – a portion of or the entire service line material is unknown and may be lead or galvanized requiring replacement.

If you believe your service line has been incorrectly categorized, please contact us using the phone number or email provided at the end of this notice. You may dispute the current classification and provide details to update the categorization of the service line.

Health effects of Lead

Exposure to lead can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

Steps You Can Take to Reduce Your Exposure to Lead in Your Water

Below are recommended actions that you may take, separately or in combination, if you are concerned about lead in your drinking water. The list also includes where you may find more information and is not intended to be a complete list or to imply that all actions equally reduce lead from drinking water.

- **Use your filter properly.** Using a filter can reduce lead in drinking water. If you use a filter, it should be certified to remove lead. Read any directions provided with the filter to learn how to properly install, maintain, and use your cartridge and when to replace it. Using the cartridge after it has expired can make it less effective at removing lead. Do not run hot water through the filter. For more information, use the QR codes for EPA's (QR-1) [tool to identify certified filters](#), and (QR-2) [fact sheet on home filtration](#).

QR-1



QR-2



- **Clean your aerator.** Regularly remove and clean your faucet's screen (also known as an aerator). Sediment, debris, and lead particles can collect in your aerator. If lead particles are caught in the aerator, lead can get into your water.
- **Use cold water.** Do not use hot water from the tap for drinking, cooking, or making baby formula as lead dissolves more easily into hot water. Boiling water does not remove lead from water.
- **Run your water.** The more time water has been sitting in your home's pipes, the more lead it may contain. Before drinking, flush your home's pipes by running the tap, taking a shower, doing laundry, or doing a load of dishes. The amount of time to run the water will depend on whether your home has a lead service line, the length and diameter of the service line and the amount of plumbing in your home.

Replacing Lead Service Lines

The Town is committed to replacing the public side of lead service lines in our water system as part of its Lead Service Line Replacement plan. If crews discover a lead service line, the Town will take responsibility for replacing the Town-owned portion of the service line from the main to the meter.

If you have replaced, or plan to replace, a section of a Lead service line from the meter to your property, we ask you to let us know as soon as you can using the contact information provided below. We are required to replace our section of the service line from the meter to the water main.

For information about potential financing solutions to assist property owners with replacement of lead service lines, please contact us.

Contact Information

Public Water System (PWS) Contact: Jason Sutton - Water Quality Manager

Phone Number: 972-450-2860 Email: jsutton@addisontx.gov