

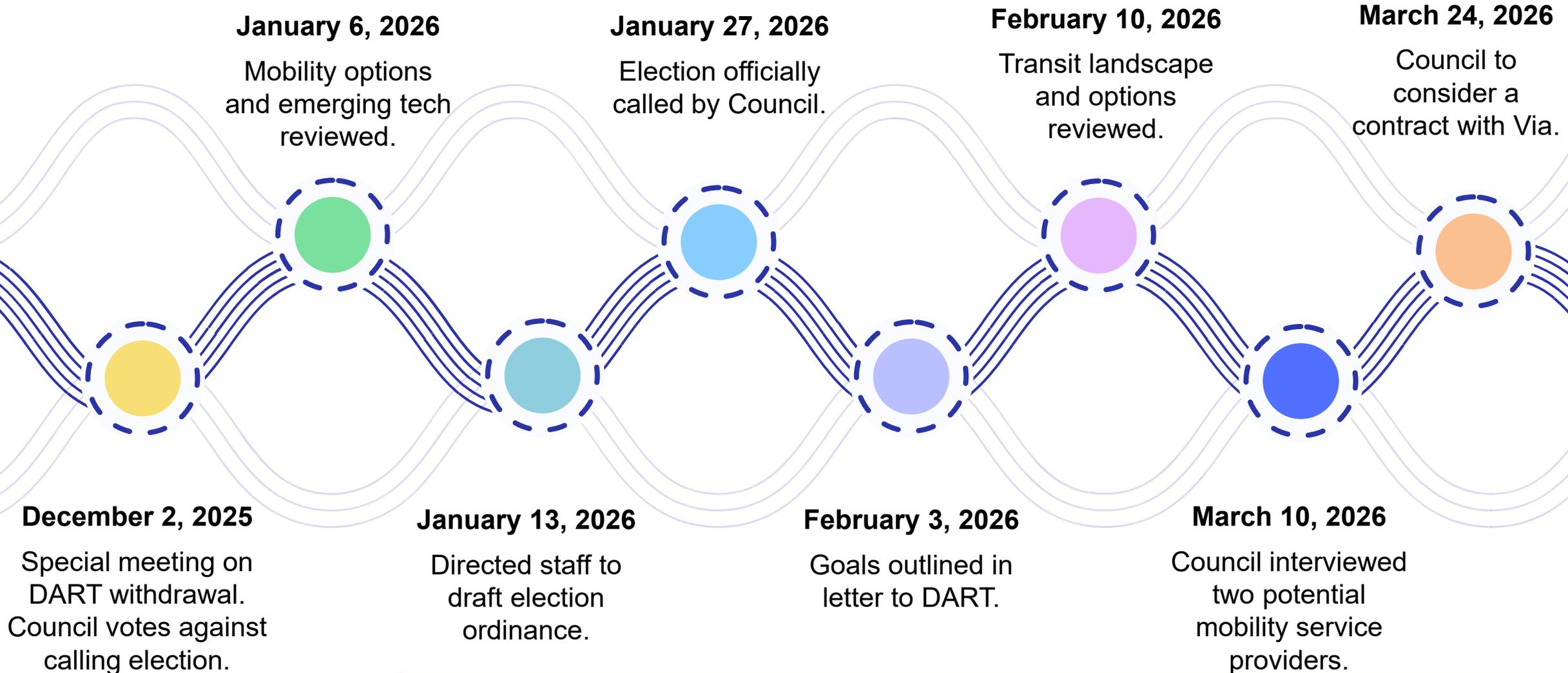
**Resolution approving an agreement with
Via Transportation Inc. for on-demand
micro-transit and paratransit services**

March 24, 2026

The logo for ADDISON, featuring the word "ADDISON" in a bold, blue, sans-serif font centered within a white circle. The circle is set against a blue background that is part of a larger graphic design on the right side of the slide, which includes a white diagonal line and a grey triangular corner.

DART Discussion Timeline

ADDISON

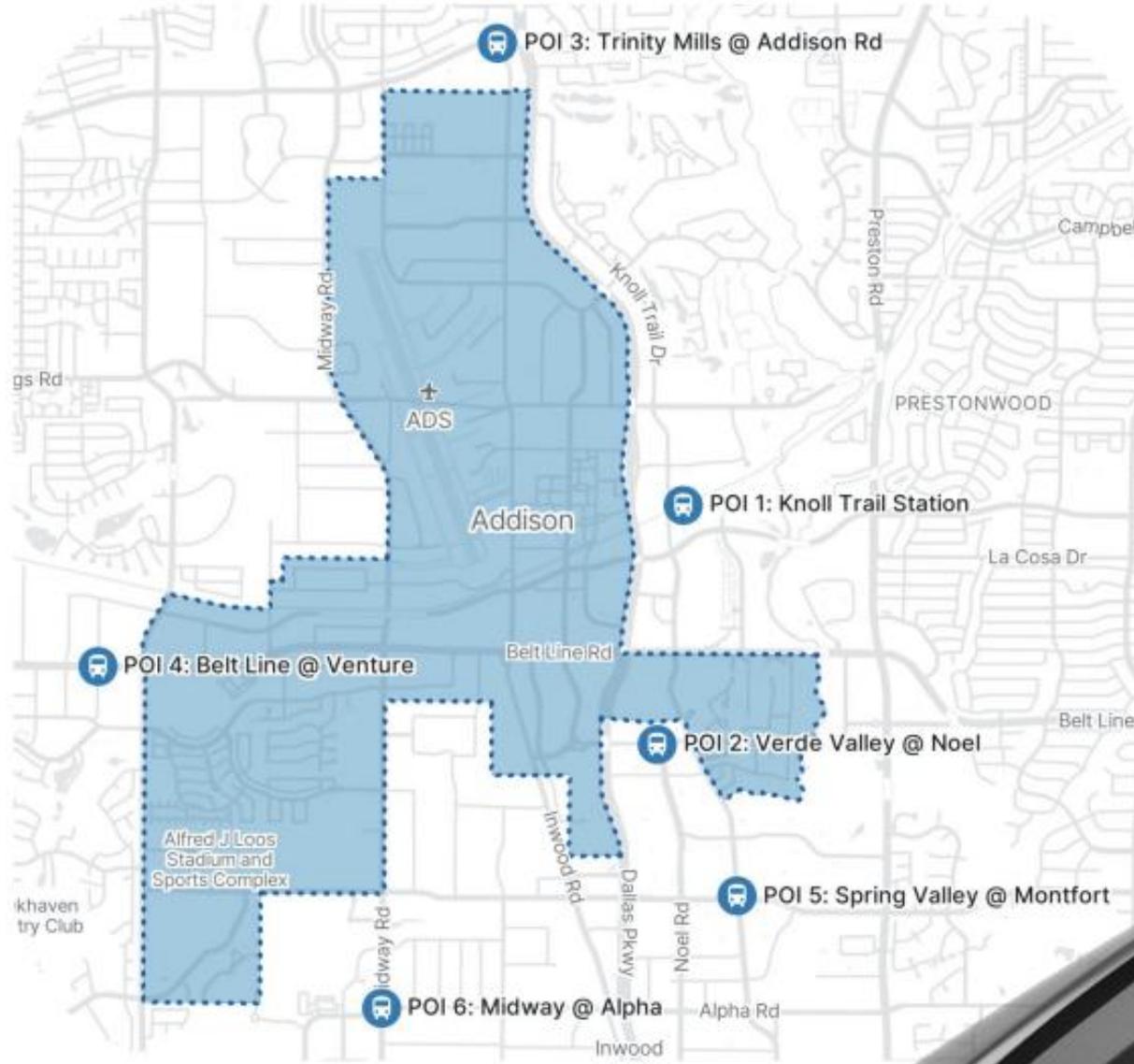


What Services Are Provided

- 6 Toyota Sienna Minivans + 3 wheelchair-accessible minivans (7 total active, 2 spares)
- Micro-Transit/On-Demand Rideshare across the entire Town of Addison service area
- ADA/FTA-compliant Paratransit for individuals with disabilities (full eligibility verification process)
- Rally points at:
 - Knoll Trail
 - Verde Valley/Noel
 - Trinity Mills/Addison Rd
 - Belt Line/Venture
 - Spring Valley/Montfort
 - Midway/Alpha
 - Downtown Carrollton Station
- Ride booking via both Via mobile app and telephone
- Turnkey solution: vehicles, drivers, technology, marketing & data reporting included
- Service area may be expanded upon Town request and mutual agreement
- Transit Study by Via Strategies included in all-inclusive pricing during Initial Term

Rally Points

ADDISON



Fee Structure

Item	Rate	Quantity	Total Cost for 6 Months
One-time upfront cost	\$83,063	1	\$83,063
All-inclusive vehicle hour fee	\$61.10	12,916	\$789,168
Total Not –to-Exceed Cost for 6 month Term			\$872,231

Price includes:

- 7 Toyota Sienna Minivans with 2 spares
- 12 minute average wait time
- 5 minute passenger wait time
- Door to Door service for residential
- 6 rally points
 - Knoll Trail
 - Verde Valley/Noel
 - Trinity Mills/Addison Rd
 - Belt Line/Venture
 - Spring Valley/Montfort
 - Midway/Alpha
 - Downtown Carrollton (Optional)

Fee Structure Detail

- A 'vehicle hour' = each hour a driver is active on the Via platform
- Minimum monthly fee of \$25,000 applies regardless of actual hours used
- Invoiced monthly; Town pays on Net 30 terms
- Fees may be renegotiated if Contractor costs rise $\geq 10\%$ in labor, vehicle leasing, or fuel
- Rider fare set by the Town; adjustable with 30 days' prior notice

Data Sharing & Reporting

- Town receives real-time and periodic data dashboards via the Via platform
- Monthly customer service report (all complaints and service events) provided to Town
- Town has direct right to respond to any customer complaint
- Contractor provides a comprehensive Transit Study (via Via Strategies) during Initial Term
- Study covers micro-transit, paratransit, and fixed-route services; findings shared with Town for approval
- Monthly invoice includes vehicle-hour detail per the agreed sample invoice format
- Project Manager designated by both parties for ongoing coordination

Default, Termination & Insurance

- Default: Material breach → 10-day cure period (30 days if Contractor demonstrates active remediation)
- Town may terminate for Contractor default or for convenience after Initial Term with 90 days' notice
- Suspension: Town may suspend after Initial Term with 30 days' notice (Contractor may terminate if service doesn't resume within requested period)
- Insurance: Contractor must maintain all policies Indemnification: Contractor indemnifies Town for claims arising from Contractor's negligence

Early Termination

- Termination Fee applies if Town ends the agreement during the Initial Term for any reason other than Contractor default
- Fee is prorated based on months remaining – payable immediately upon notice
- DART Election Clause: Town may terminate with no penalty if Addison voters choose to remain in DART (May 2, 2026)
- All payments contingent on Town appropriating funds each fiscal year

Service Schedule Launch

- Paratransit Service
 - Launches April 24, 2026 (pilot program), 5:00 AM – 12:00 AM, 7 days/week
- Micro-Transit / On-Demand Service
 - Launches April 24, 2026 (full scale), 5:00 AM – 12:00 AM, 7 days/week

Summary

The Town of Addison is entering a 6-month on-demand transit agreement with Via to provide comprehensive micro-transit and paratransit services to all residents and visitors.

The contract is structured as an all-inclusive, per-vehicle-hour fee with a not-to-exceed cap of \$872,231 for the initial term. This will be budgeted in the Streets Self Funded Projects

Services launch April 24, 2026, with strong performance guarantees, transparent data sharing, and a DART-election exit clause protecting the Town's flexibility.

Questions