



August 16, 2024

## Council Updates

### DART CEO Provides Update to City Council

#### Strategic Goals



##### EMPOWERED AGENCY

Build a nimble organization that can act quickly and effectively by streamlining processes and empowering employees.



##### QUALITY SERVICE

Deliver a quality customer experience defined by strong rider advocacy and built on professional pride and continuous improvement.



##### FANTASTIC SPACES

Create fantastic spaces that add value to our communities, enhance the rider experience, and foster a sustainable and thriving region.



##### CULTURE OF CONTRIBUTION

Create a culture that aligns roles and responsibilities with the vision, deepens organizational trust, and encourages growth.



##### SEAMLESS MOBILITY

Integrate mobility options to create a seamless travel experience defined by frequency and reliability to position DART as first in mind.



##### STRATEGIC RELATIONSHIPS

Position DART as a collaborative leader and recognized regional economic and mobility asset.

At the August 13 City Council meeting, Dallas Area Rapid Transit (DART) President and CEO Nadine Lee presented an update on several key initiatives, including the Addison Station, security measures, seamless mobility, strategic partnerships, and the Silver Line project. She emphasized Addison's significance within the network. The Addison Transit Center is served by 12 routes, has the second-highest ridership of any location in the DART bus network, and has achieved 95% of its pre-pandemic ridership levels.

You can [watch the Council's DART discussion here](#) and [read the presentation here](#).

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### Metrocrest Services Presents Funding Request for Fiscal Year 2025



During the August 13 City Council meeting, Metrocrest Services CEO Tracy Eubanks shared

some statistics about how the organization has supported Addison residents over the past year, as well as plans for next year. Based on the numbers to date below, Metrocrest Services projects that they will support more than 1,300 Addison residents in 2024:

- 85 Addison households received rent and utility assistance, totaling \$95,310 in emergency financial support.
- 1,075 Addison residents received nutritious food (133,600 pounds of food provided, creating 112,224 meals).
- 111 Addison households have received financial education and learned how to better manage their finances.
- 121 Addison residents have received workforce development services.

Metrocrest Services also provides homelessness support services. This fiscal year, their street outreach team has served 52 unsheltered residents and 6 households (20 individuals) received diversion services. The organization has recently placed a [form on its website](#) where the public can share information with the outreach team if they are concerned someone may be experiencing homelessness.

You can [watch the Council's Metrocrest Services discussion here](#) and [read the presentation here](#).

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## Jewish Family Service to Relocate to Addison



The Addison City Council approved a Special Use Permit at its August 13 meeting to allow Jewish Family Service (JFS) of Greater Dallas to relocate to the Parkside Corporate Center at 16301 Quorum Drive and expand their service offerings at one location. JFS is a nonsectarian nonprofit organization with a long history of providing social services in Addison and the surrounding communities. It has been located at 5402 Arapaho Road (southwest corner of Arapaho Road and Montfort Drive) for the past 23 years and supports all individuals regardless of age, race, religion, or ability to pay.

The Addison offices will be the primary location for the JFS administrative offices and will also provide four core services:

- **Physical Health:** Physical health will include a medical clinic that provides primary and preventative healthcare. The clinic is open to everyone and accepts most health insurance. JFS hopes to expand these services in the future to include additional

medical and/or dental care.

- **Emotional Health:** Emotional health is provided for all ages. This may include counseling and support for a variety of mental health illnesses and trauma.
- **Nutritional Health:** A food pantry is provided on-site for individuals seeking food assistance. This is a service that individuals must qualify for. The food pantry has limited hours of operation and is by appointment only.
- **Financial Health:** Career and financial services are offered to those individuals who need support to become income-stable or develop job skills via coaching or skills courses.

There will be approximately 60 employees on site initially, with an anticipated growth to 85-120 employees.

You can [watch the Council's JFS discussion here](#) and [read the presentation here](#).

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## Holiday Tree Returns to Addison Circle



At the August 13 City Council meeting, the Council directed staff to move forward with planning for several holiday activities including a 32-foot holiday tree with a 6-foot branded riser and accessory decorations, a Tree Lighting Ceremony scheduled for December 6, and weekend carriage rides in the Addison Circle District.

This decision comes in response to numerous community requests to reinstate the holiday tree and event that MAA had hosted in Beckert Park. Although MAA continues to fund seasonal lighting along Quorum Drive, the holiday tree and associated events were canceled in 2018 due to repeated vandalism.

You can [watch the Council's holiday events discussion here](#) and [read the presentation here](#).



## Public Safety Departments Greet Students at George Bush Elementary



Students at George Bush Elementary School heading back to class on Monday, August 12 were greeted by Addison Police Officers and Firefighters. They handed out pencils, treats, and high fives as students kicked off the new school year.

## Bulk Trash Collection Pushed to Early Morning Hours Due to Heat



To provide our residents with the highest level of service while also ensuring a safe working environment for our employees, bulk trash collection will begin next week as early as 6am due to the extreme heat. Starting earlier allows our team to work during the cooler hours of

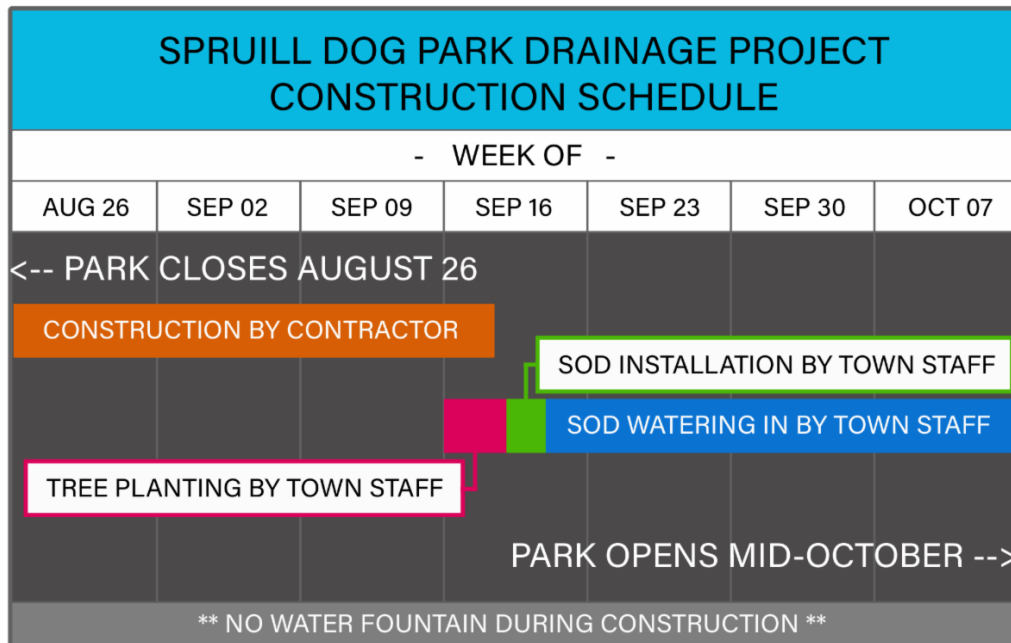
the morning, reducing the risk of heat-related health issues.

You can request bulk trash pick-up [on the Town's website](#). Please allow a minimum of 48 business hours (Monday - Thursday, 6am - 4:30pm) for collections. Emergencies and special job operations may delay field crew response time.

Thank you for your understanding and cooperation as we work to keep our community clean and our employees safe.

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## Spruill Dog Park to be Closed from August 26 Until Middle of October for Improvements



Spruill Dog Park will be closed for construction from August 26 until the middle of October for improvements. The Town is improving drainage for the park, along with installing three new freeze-proof water fountains that will be connected to a nearby sanitary sewer system. This will alleviate the need for overflow “sumps” filled with gravel adjacent to the fountains which contributed significantly to the ongoing drainage issues at the park. Upon completion of the drainage project, Town staff will plant approximately 15 new four-caliper-inch trees and replace all sod in both the large and small dog parks. After a two-week period of sod watering and establishment, the parks are expected to re-open in mid-October.

A temporary dog park is being built adjacent to the existing dog park so that pet owners will have access to an off-leash area while the work is taking place. *Drinking water will not be available during construction so all guests are asked to bring drinking water for themselves and their pets.*

Thank you for your patience as we work to improve this popular neighborhood park.

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## Addison Team Pays Visit to AirBorn, Inc.



Mayor Bruce Arfsten and Economic Development Director Wayne Emerson visited AirBorn at their facilities at 4321 Airborn Drive on August 12. Director of Operations Tommy Williams showed them firsthand the incredible work AirBorn does in our community. AirBorn, an employee-owned company, is at the forefront of innovation, manufacturing wireless connectors that provide mission-critical functions — from healthcare machines to military aircraft, and even on Mars! Their cutting-edge technology plays a vital role in some of the most important industries around the globe.

What truly makes AirBorn even more special is its deep roots in Addison. Founded in the early 1960s, they might just hold the record as the oldest business in town. Thank you, [AirBorn, Inc.](#), for your commitment to Addison!





The Metrocrest Chamber of Commerce held a ribbon-cutting ceremony for Southern Star Self Storage on Tuesday, August 13. Addison Mayor Bruce Arfsten, Mayor Pro Tempore Darren Gardner, and Deputy Mayor Pro Tempore Nancy Craig were in attendance, as well as Addison Economic Development Director Wayne Emerson, to show their support. The self-storage facility is located at 4485 Glenn Curtiss Drive and is dedicated to excellence and community partnership. Welcome to Addison, Southern Star Self Storage!

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**Addison Oktoberfest Tickets Now Available**  
**Residents Can Purchase Discounted Tickets at Athletic Club**



Prost, Ya'll! Addison Oktoberfest takes over Addison Circle Park September 19 - 22 and tickets are now available. Addison residents can purchase 1/2 off single-admission tickets at the Addison Athletic Club through September 15. Get all the details about the event at [AddisonOktoberfest.com](http://AddisonOktoberfest.com).

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## Registration is Open for Corporate Field Day



Get ready for some healthy competition because Corporate Field Day, hosted by Addison Outdoors, is back on October 17! Registration is now open for Addison businesses to step out of the office and onto the field for a day of teamwork and fun. Compete for awards, prizes, and, most importantly, bragging rights. Looking for ways to get more involved? Sponsorship opportunities are also available. Register today at [VisitAddison.com/AO](https://VisitAddison.com/AO).

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## Monday is Deadline for Addison Citizens Academy Applications



Each year, residents learn about Town operations through the [Addison Citizens Academy](https://AddisonTexas.net/CitizensAcademy). With behind-the-scenes tours and insightful presentations by Town leaders, students get an up-close and personal look at the inner workings that make Addison such a great place to live, work, and play.

Citizens Academy is an educational experience that teaches students how local government works and encourages active participation in the civic process and in shaping our community's future.

For more information and to apply, visit [AddisonTexas.net/CitizensAcademy](https://AddisonTexas.net/CitizensAcademy).



## Upcoming Events



**AO Pop Up Yoga**  
**Saturday, August 24**  
**Addison Circle Park**  
**9 - 10am**

Namaste and play with games and free yoga in Addison Circle Park. Bring your mat and find your center for a yoga session hosted by Addison Circle Yoga.

**City Sips & Scoop**  
**Thursday, August 29**  
**6pm**  
**Location TBD**

Mark your calendar for our next City Sips & Scoop to get all the details on what's happening in Addison. Look for more details on the location next week!



**Pet Adoption Day**  
**Saturday, August 31**  
**Addison Athletic Club**  
**1 - 4pm**

Come find your fur-ever friend at the Addison Animal Control Adoption Days! This monthly event is the perfect way to get to know some of Addison's adoptable pets.



## How to Stay Informed

Addison shares information with the community in a number of different ways. Here are some ways you can stay updated on the latest news:

### Website:

- [www.addisontexas.net](http://www.addisontexas.net): Find alerts and updates on the homepage and department-specific updates on department pages.
- [www.addisontexas.net/Midway](http://www.addisontexas.net/Midway): Find information on the Midway Road Revitalization Project and subscribe for project email and text updates.
- [www.addisonalert.com](http://www.addisonalert.com): Get alerts about severe weather and other emergencies in the Town of Addison, as well as register to receive updates on Town programs.

### Social Media:

- [Addison Facebook](#)
- [Addison Instagram](#)

- [Visit Addison Facebook](#)
- [Addison Twitter](#)
- [Visit Addison Twitter](#)
- [NextDoor](#)

**Addison Newsletters:** For a description of and to subscribe to all of Addison's newsletters, click [here](#).

If you have specific questions, please contact Addison's Marketing Department at [marketing@addisontx.gov](mailto:marketing@addisontx.gov).

## Important Numbers and Websites

**Town Hall:**  
972-450-7000

**Non-emergency Police Dispatch:**  
972-450-7156

**Missed Trash:**  
972-392-9300, Option 2

[Request Bulk Trash Pickup](#)

**Athletic Club:**  
972-450-7048

[Addison Website](#)

Sign up for [Addison Alerts](#)

[Volunteer](#)

[List of Restaurants](#)

[Addison News](#)

[Community Crime Map](#)

[Watch City Council Meetings](#)

[Addison's PEG Channel](#)  
(channel 99 for AT&T subscribers,  
channel 16 for Spectrum subscribers)

[Register your Security Alarm](#)

[Report a Problem with Addison FixIT](#)

## Stay Connected



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