

A firefighter in a red vest and white gloves is attending to a patient lying on a stretcher. The firefighter is wearing a dark blue shirt with "FIRE" visible on the sleeve. The patient is wearing blue pants and a blue shirt. The scene is outdoors, possibly at an emergency scene, with a yellow stretcher visible in the background.

ADDISON FIRE DEPT

ANNUAL REPORT
2025

Simulated scene; not actual patient



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ADDISON

The Council is responsible for enacting local legislation, approving budgets, setting policies, and appointing the City Manager. The City Manager acts as the chief administrator, ensuring the implementation of Council's policies.



Council-Manager Form of Government



CITY LEADERSHIP

MISSION STATEMENT

The Mission Statement of the Addison Fire Department is to save lives, protect property, and serve with integrity.

CORE VALUES

and what they mean to us.

ACCOUNTABILITY

means being responsible to and for each other and our community.

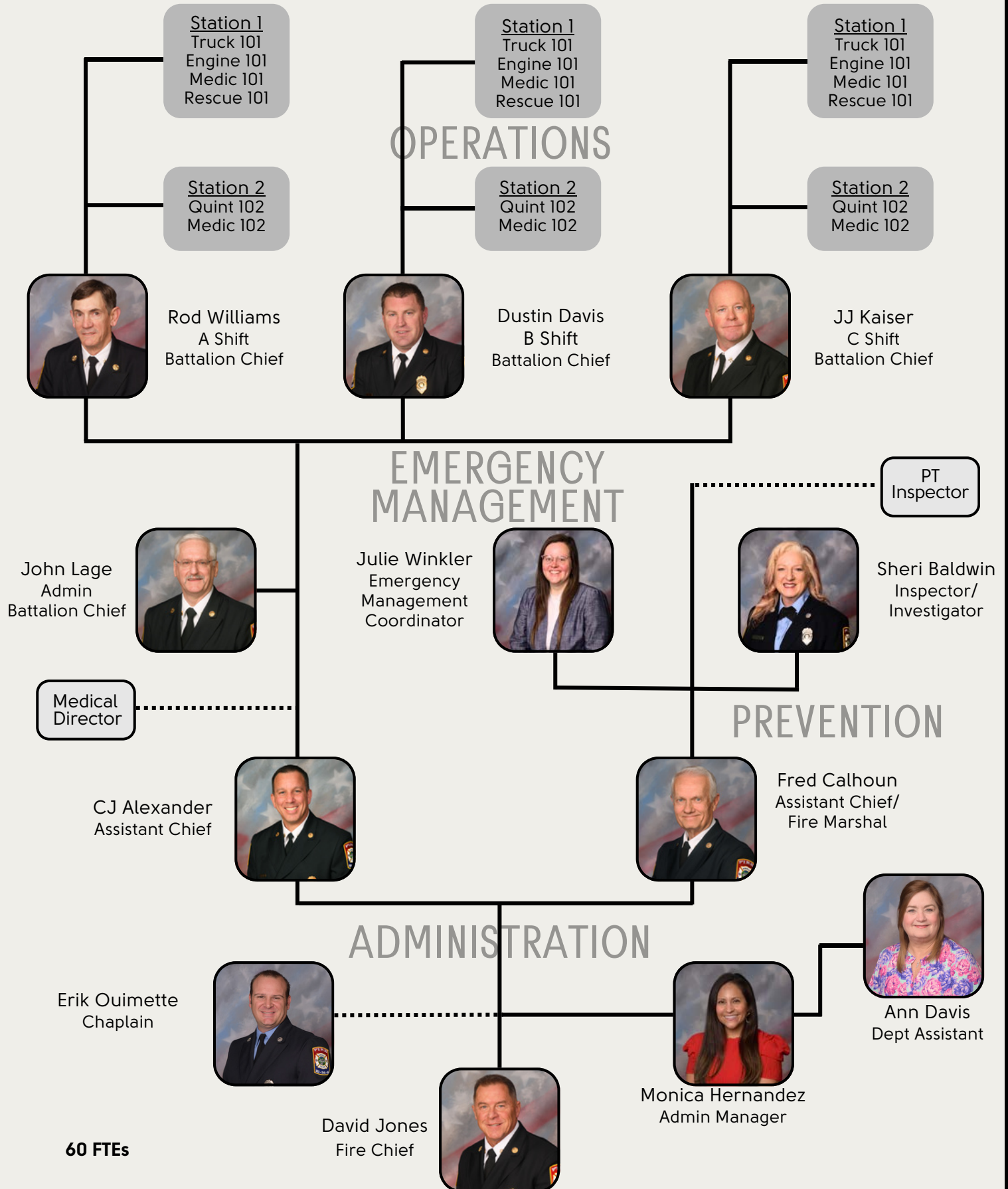
FAMILY

means being inclusive, respectful, and loyal to each other and our community.

DUTY

means a moral or legal obligation; a responsibility to deliver services consistently, without prejudice or bias.

ORGANIZATION CHART



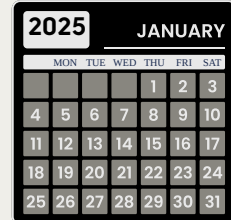
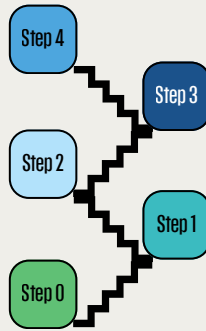
INDUSTRY RECOGNITION

Received several awards and honors, including the Re-designation of Texas Best Practices, the Mission: Lifeline 2025 Gold EMS Target Stroke and Heart Attack Honor Rolls, and the Texas Department of State Health Services 2025 EMS Community Recognition Award.



STEP PLAN

Implemented the department's inaugural step plan.



48/96 SCHEDULE

Successfully transitioned Operations from a 24/48 schedule to a 48/96 schedule, enhancing our competitiveness and ability to retain experienced employees, while also promoting greater transparency and fairness within the department.

RECLASSIFIED POSITION

Reclassified our Department Assistant position to a Fire Administrative Coordinator.

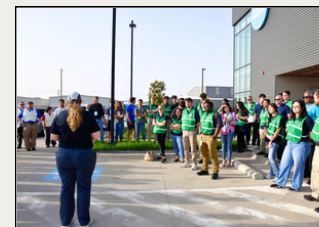


REDESIGNED PATCH

Internally designed and produced a new AFD patch, replacing the previous design that had been in use since 2001.

NEW APPARATUS

Procured and placed into service a new Engine, Ambulance, and Quint.



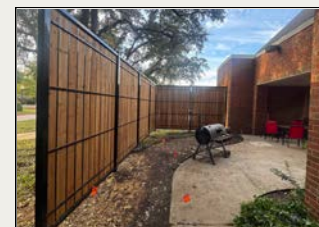
CPR/AED PROGRAM

Initiated a Business Community Program to supply AEDs to Addison businesses after they complete Heartsaver CPR/AED training, utilizing MHA Grant funds to support the project.



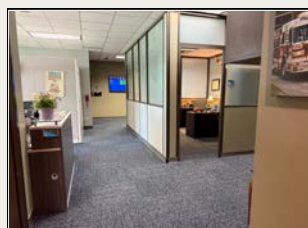
STATION UPDATES

Completed multiple facility upgrades, including the installation of new tile and refurbished cabinetry in kitchen areas, interior painting performed by staff, and the addition of a patio fence at Station 2.



EMER MGMT SUCCESS

Organized a large-scale emergency management exercise in collaboration with Million Air Dallas, Rising Aviation, the Federal Aviation Administration, and the North Texas Metro SWAT team, engaging over 160 participants and focusing on interagency coordination and communication. Additionally, we successfully renewed our status as a Storm Ready Community through the National Weather Service.

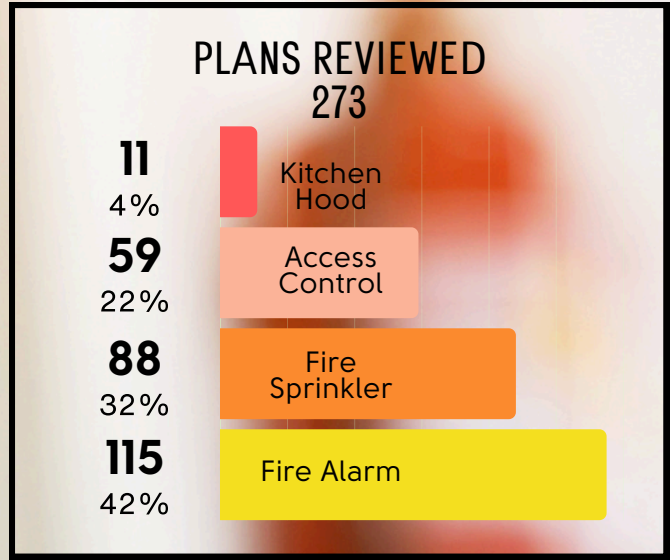
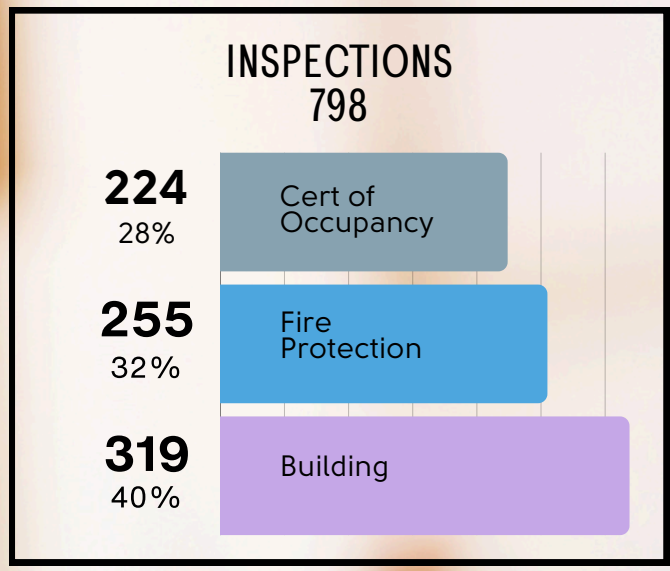


ACCOMPLISHMENTS



PREVENTION

ENSURING COMPLIANCE, PREVENTING & REDUCING FIRE INCIDENTS, & EDUCATING THE PUBLIC



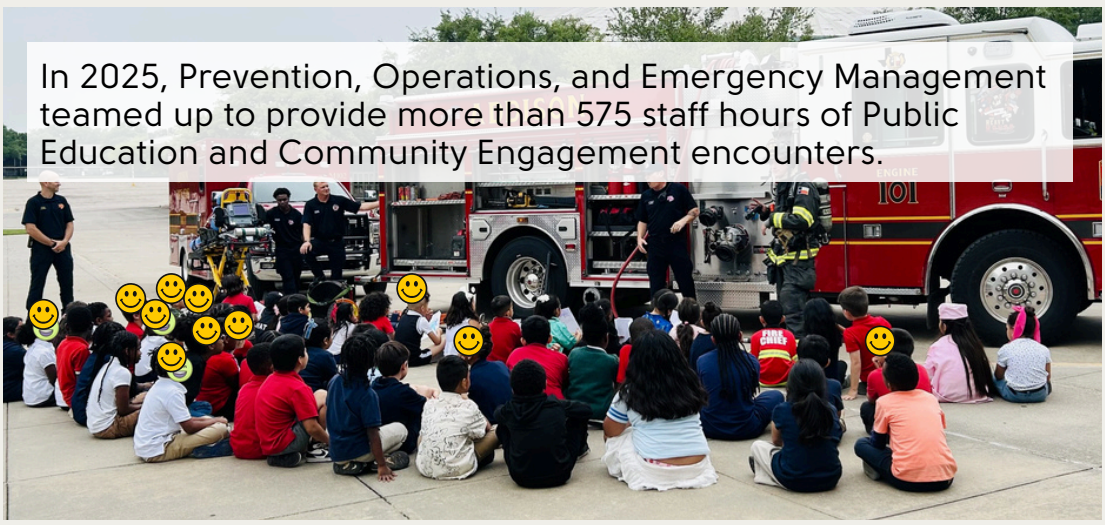
ANNUAL SMOKE DETECTOR BATTERY REPLACEMENT PROGRAM



Annual Smoke Detector Program Update
 Since transitioning to longer shelf life batteries in 2021, our annual smoke detector program has seen a welcome shift. The number of batteries installed and homes visited has steadily decreased, dropping from 754 batteries and 171 homes in 2022 to 359 batteries and 86 homes in 2025. This decline is a direct result of our proactive investment in higher-quality, longer-lasting batteries, which means fewer replacements are needed each year. While the need for home safety surveys has also lessened, we continue to prioritize community safety with 53 surveys conducted in 2025.

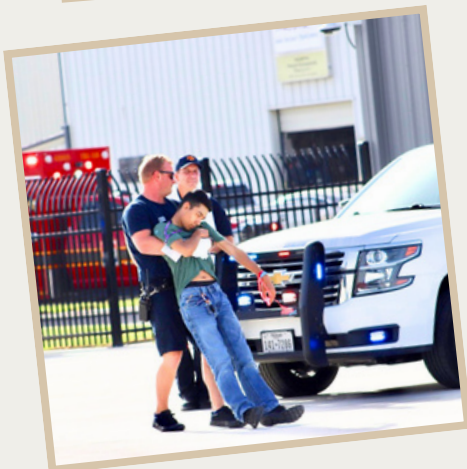
This positive trend reflects the program's growing effectiveness. By installing longer-lasting batteries and maintaining a strong focus on prevention, we're able to spend more time and resources on other critical fire safety initiatives. Our commitment to resident safety remains strong, and these results demonstrate that our efforts are making a lasting impact in our community.

In 2025, Prevention, Operations, and Emergency Management teamed up to provide more than 575 staff hours of Public Education and Community Engagement encounters.



PUBLIC ENGAGEMENT

Emergency Management led a full-scale exercise in collaboration with numerous internal and external partners, including Million Air Dallas, Rising Aviation, the Federal Aviation Administration, and North Texas Metro SWAT. The event brought together approximately 140 in-person participants and 20 off-site personnel, all working together to strengthen coordination, communication, and unified response among public safety teams and leadership. After the exercise, a thorough after-action review with key partners was conducted to identify next steps, lessons learned, and assess participant feedback, which was overwhelmingly positive.



Regionally, Julie was elected Secretary of the Regional Emergency Managers Group and played a key role in coordinating quarterly meetings throughout the year. She completed 1.5 years as co-chair of the BioWatch Advisory Committee and was a regular attendee at Local Emergency Planning Committee and North Central Texas Council of Governments emergency management meetings and groups. Julie also participated in regional exercises, including those as far as Waxahachie and Duncanville. In partnership with the Quad Cities, Julie helped develop training and tabletop exercises for regional care provider facilities that may fall under the Critical Stress Management Emergency Preparedness Rule.

EMERGENCY MANAGEMENT

FIRE STATIONS



FRONT LINE APPARATUS



OPERATIONS

“DON'T TRAIN TILL YOU GET IT
RIGHT; TRAIN TILL YOU CAN'T
GET IT WRONG!”

~ JOSE N. HARRIS



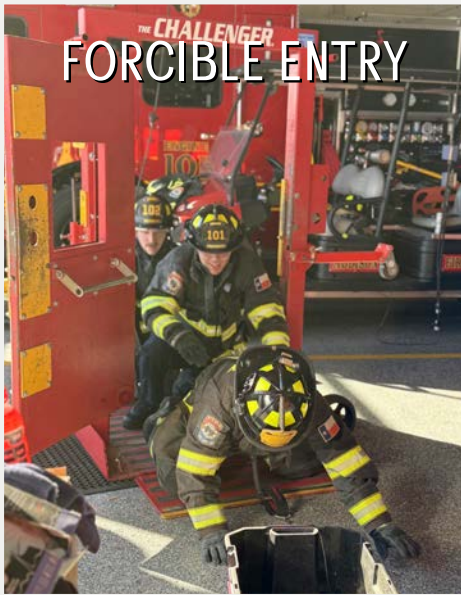
16,463 STAFF HOURS SPENT ON
TRAINING

52 SWORN OPERATIONS
PERSONNEL

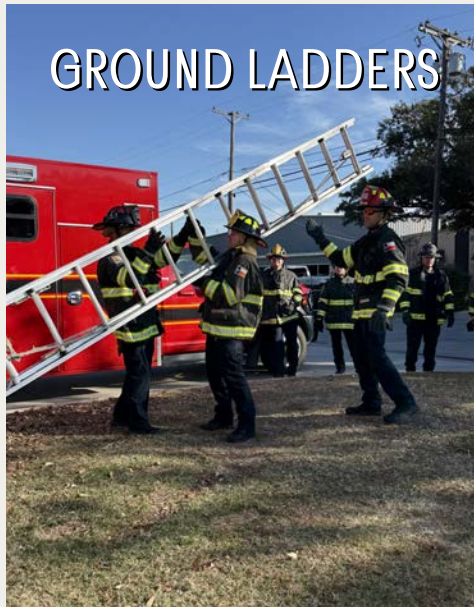
524+ COMBINED YEARS
OF SERVICE*

*as of 12/31/2025

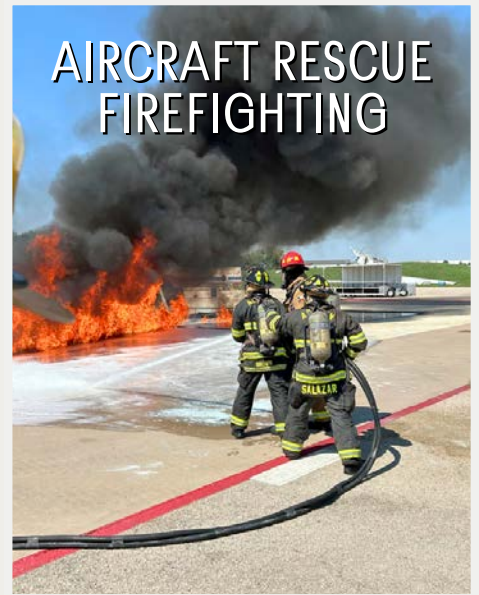
TRAINING



FORCIBLE ENTRY



GROUND LADDERS



AIRCRAFT RESCUE
FIREFIGHTING



ALL SAWS



EMS SIMULATION



ROPES



VEHICLE RESCUE



WATER SUPPLY
DRILL

PUMPING



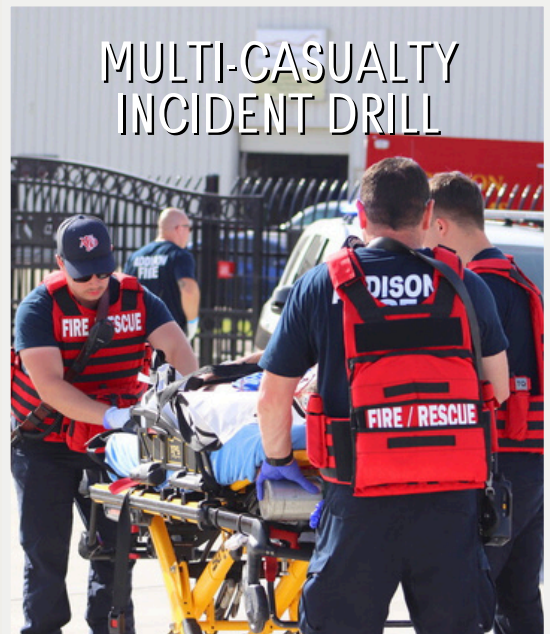
HOSE LOAD



TRAINING TOWER



MULTI-CASUALTY INCIDENT DRILL



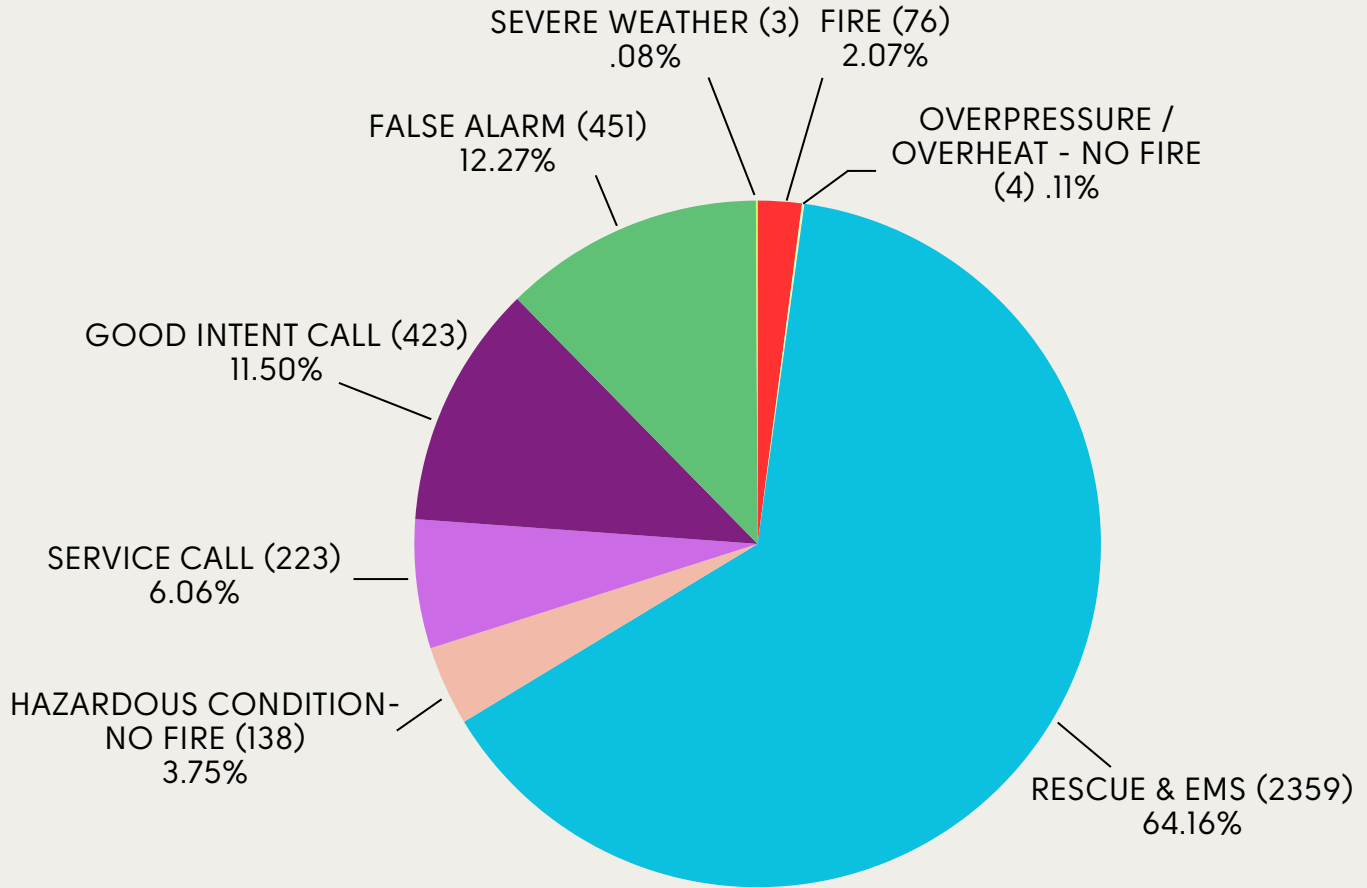
BAIL OUT



EXTRICATION



TYPE & NUMBER OF INCIDENTS



INCIDENTS IN ADDISON

3193

INCIDENTS IN OTHER CITIES

484

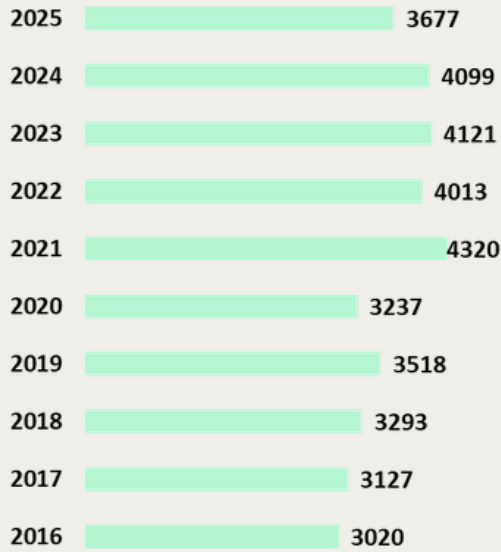
TOTAL INCIDENTS

3677

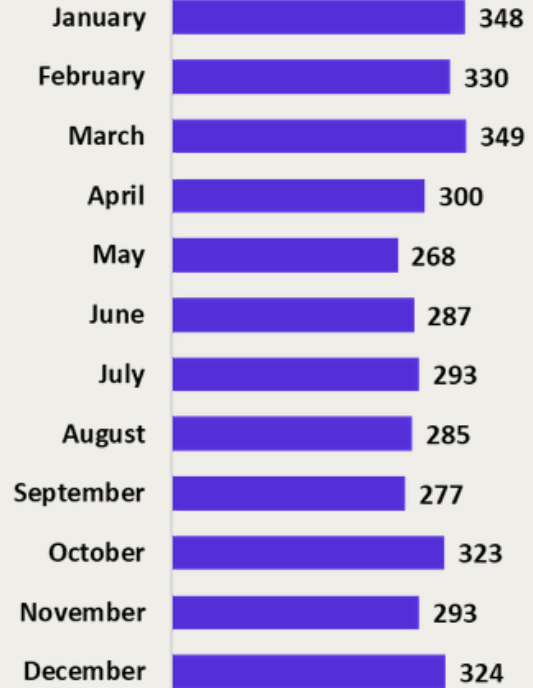
INCIDENT TYPE	2022		2023		2024		2025	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
FIRE	112	2.79%	101	2.45%	97	2.37%	76	2.07%
OVERPRESSURE, RUPTURE, EXPLOSION, OVERHEAT (NO FIRE)	6	0.15%	2	0.05%	4	0.10%	4	0.11%
RESCUE & EMS	2471	61.57%	2568	62.31%	2519	61.45%	2359	64.16%
HAZARDOUS CONDITION (NO FIRE)	160	3.99%	144	3.49%	145	3.54%	138	3.75%
SERVICE CALL	348	8.67%	300	7.28%	291	7.10%	223	6.06%
GOOD INTENT CALL	492	12.26%	557	13.52%	529	12.91%	423	11.50%
FALSE ALARM & FALSE CALL	424	10.57%	449	10.90%	514	12.54%	451	12.27%
SEVERE WEATHER/NATURAL DISASTER	0	0.00%	0	0.00%	0	0.00%	3	0.08%
TOTAL	4013		4121		4099		3677	

NUMBER OF INCIDENTS BY:

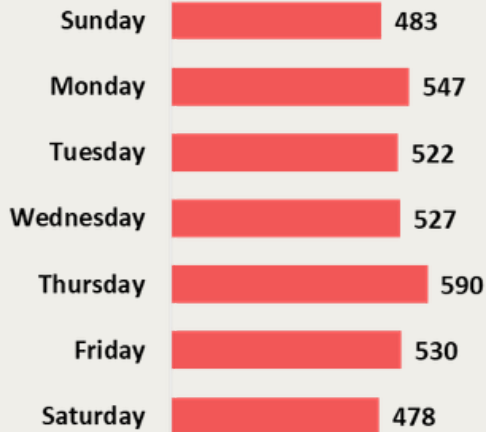
YEAR



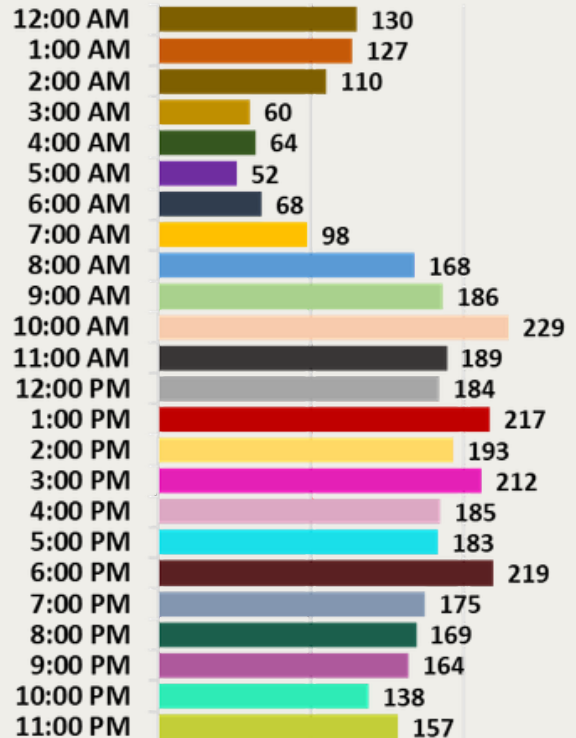
MONTH



DAY



HOUR

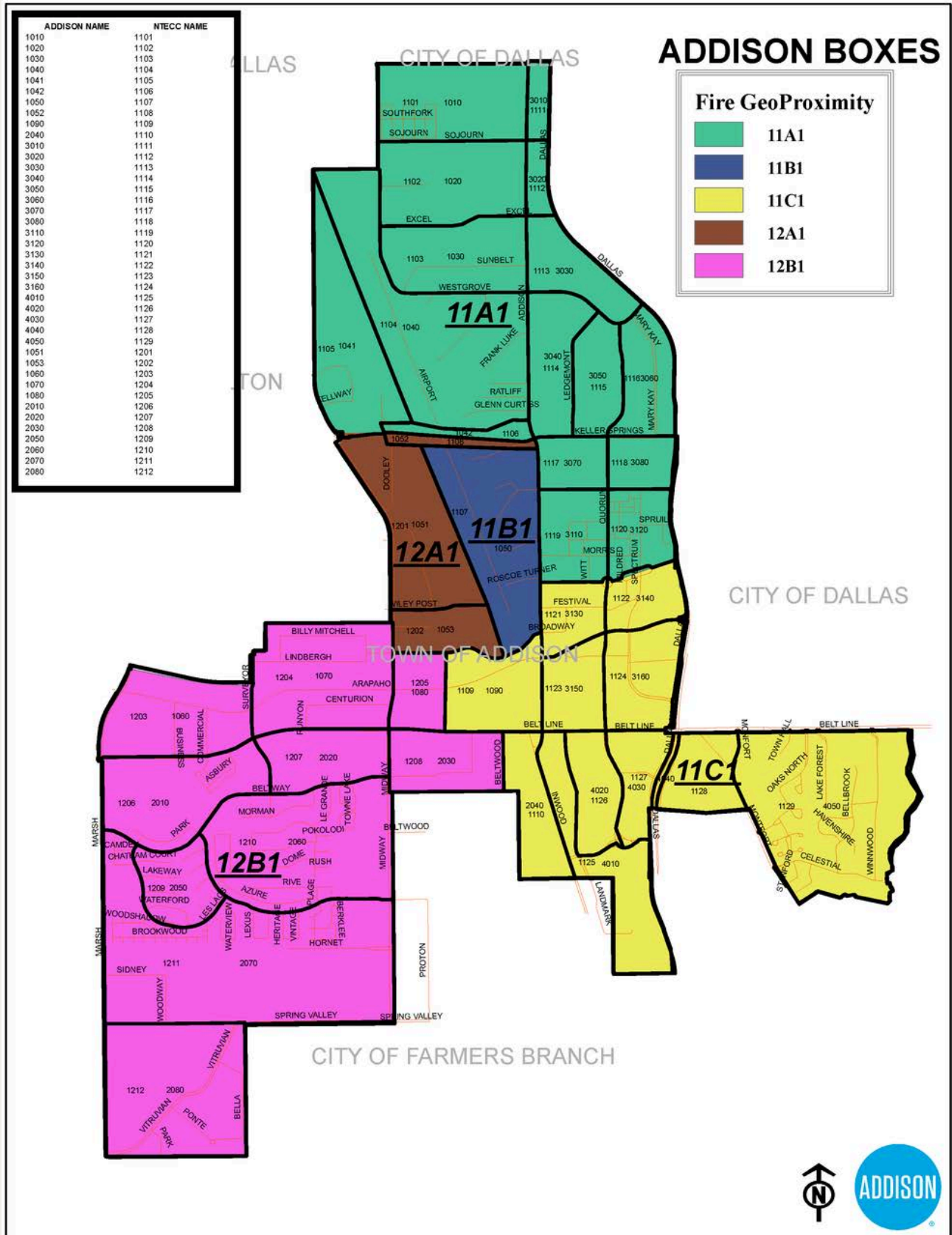


APPARATUS

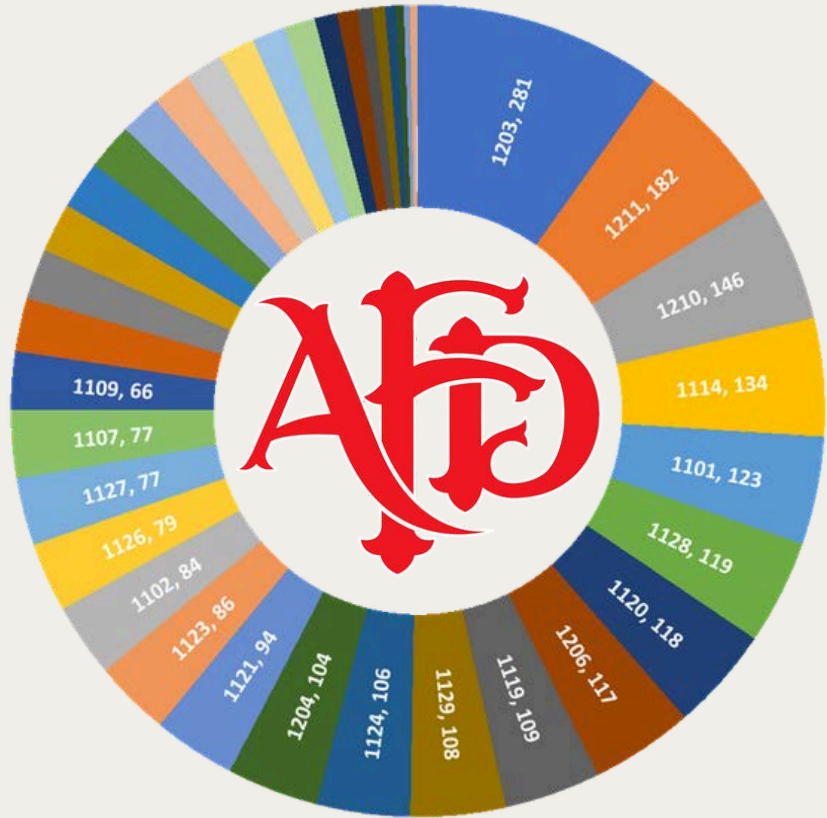
APPARATUS	2023	2024	2025
Engine 101	1877	1852	1692
Quint 102	1892	1825	1633
Medic 102	1464	1393	1326
Medic 101	1430	1354	1293
Truck 101	1108	1153	962
Battalion 101	1036	1004	769
Rescue 101	17	21	19
Squad 101	16	44	16
Total	8840	8646	7710

DISTRICT

This map shows the Town divided by districts or boxes. The corresponding sunburst on the next page represents the number of calls made to that specific district/box. Automatic Aid/Mutual Aid calls to Carrollton, Dallas, and Farmers Branch are not represented.



DISTRICT, # OF INCIDENTS



TOP 3 BUSIEST DISTRICTS

DISTRICT	DESCRIPTION	# INCIDENTS
1203	Budget Suites Area	281
1211	Spring Valley/Marsh Area	182
1210	Azure Area	146

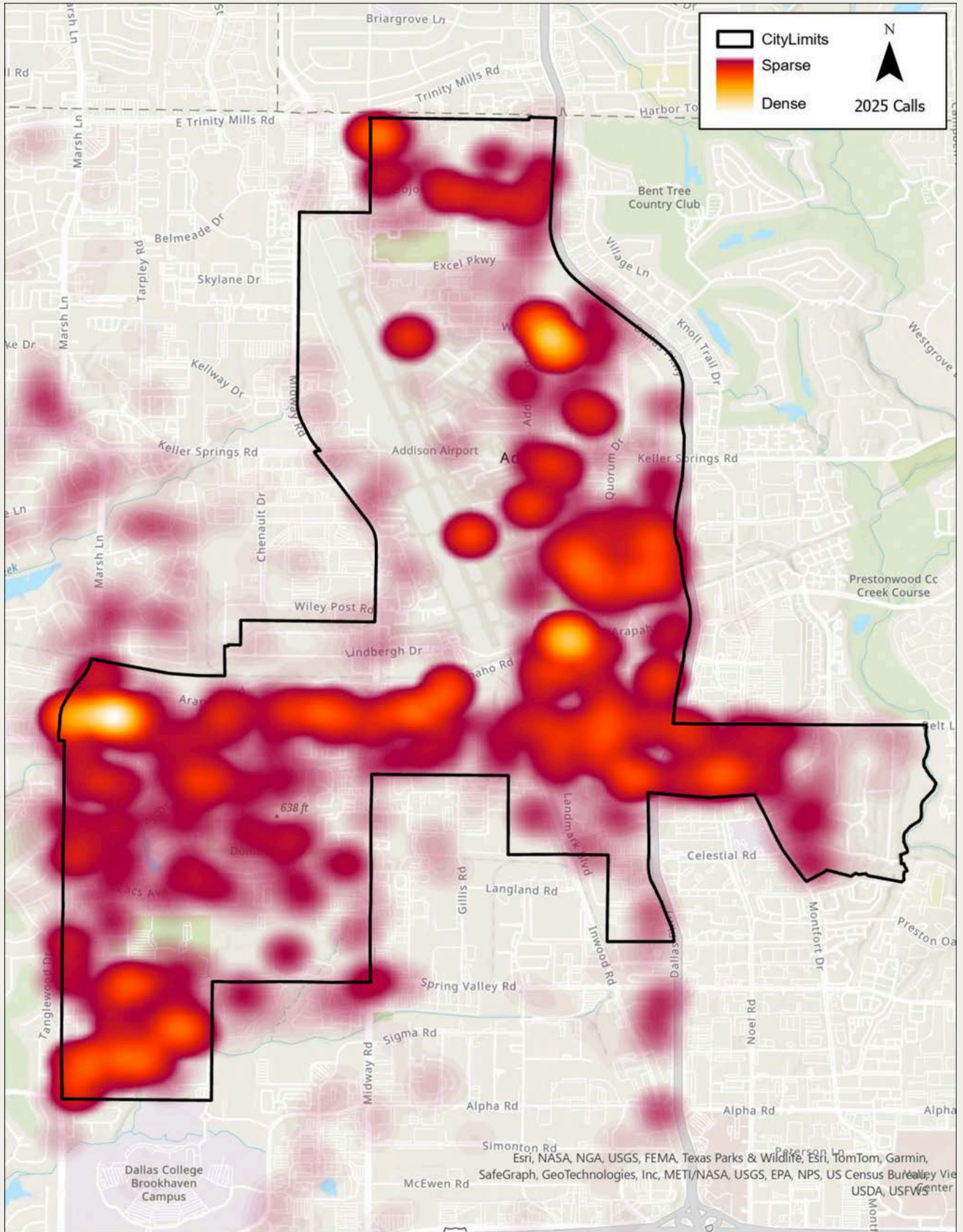
HIGHEST INCIDENT COUNT FOR A SINGLE ADDRESS

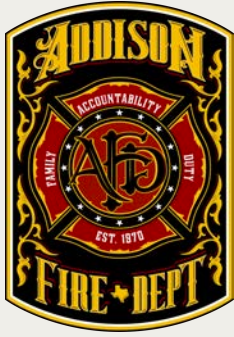
15130 Marsh Lane, Budget Suites

BUDGET SUITES CALLS		
Year	# Calls	% of Calls
2025	203	5.52%
2024	193	4.71%
2023	186	4.51%
2022	157	3.91%

HEAT MAP

The heat map below represents all the areas where our incidents occurred.



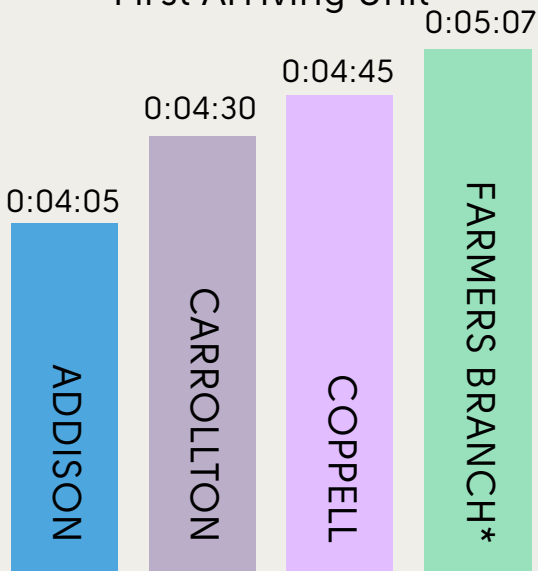


CALL VOLUME PER STATION

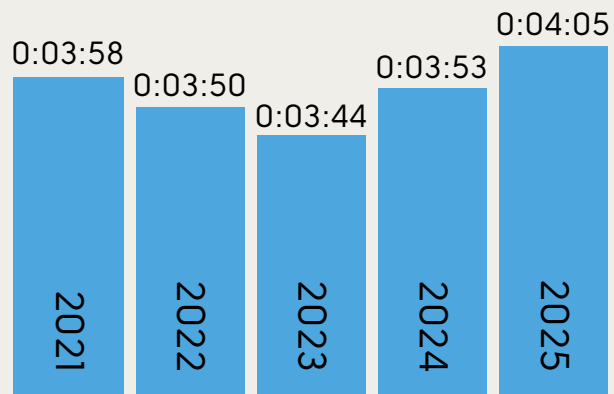
	# CALLS	# STATIONS	AVG # CALLS PER STATION
ADDISON	3677	2	1838
CARROLLTON	15649	8	1956
COPPELL	4199	5	839
FARMERS BRANCH*	5110	3	1703

DISPATCH TO ON-SCENE AVERAGE RESPONSE TIME

First Arriving Unit



Addison-5 Year Comparison



*Farmers Branch's Data is two days short of being complete due to the transition to NERIS on 12/29.

AID GIVEN

FARMERS BRANCH 110	CARROLLTON 115	DALLAS 1
-----------------------	-------------------	-------------

HOW WE SPEND
OUR DAYS WHEN
WE'RE NOT
RUNNING CALLS,
TRAINING, OR
PROVIDING
PUBLIC
EDUCATION

STAFF HOURS

TOTAL STAFF HOURS

30,304

Apparatus & Equipment Checks 10,443 HOURS

Station Maintenance 5,612 HOURS

Physical Fitness 5,280 HOURS

Special Projects, Meetings, Administrative Tasks 8,969 HOURS



Retirement Breakfast



TX Best Practices Redesignation



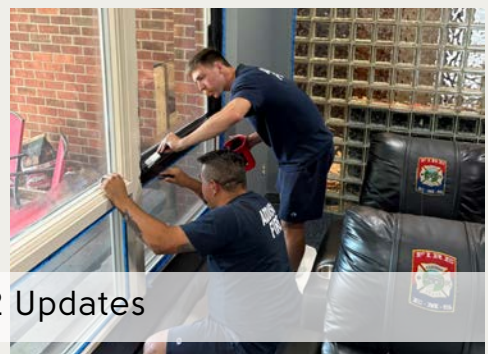
Blood Drive



Steve Webb Memorial



Station 2 Updates



National Fallen Firefighters Light the Night Initiative



Bell Memorial Restoration



Promotional Ceremony



9/11 Ceremony



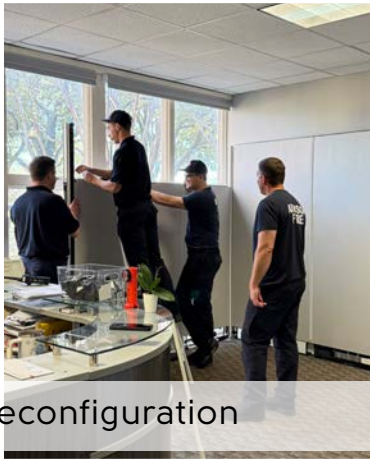
Retirement Ceremony



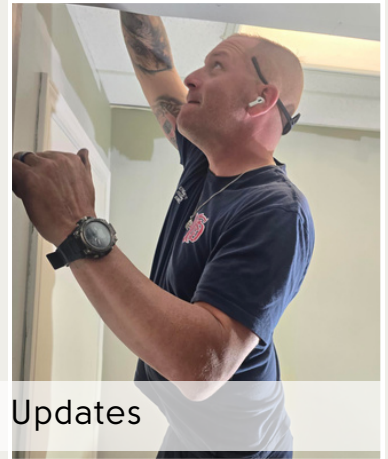
Push In Ceremony



Admin Office Reconfiguration



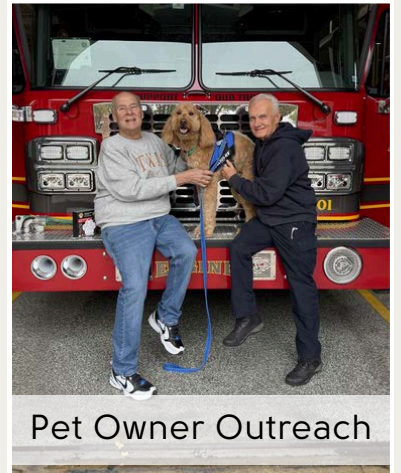
Station 1 Updates



Fire Academy Graduation



Driver Promotional Process



Pet Owner Outreach



Water Cannon Salute



Family Day

MAY 12 SAVE

On Monday evening, May 12, 2025, around 6:51 PM, crews were dispatched to 5290 Belt Line Rd. at Flower Child for a Medical Emergency. They arrived to find an unresponsive and pulseless patient. The crew initiated CPR and began Advanced Life Support treatment. The patient regained a pulse a short time later. The patient was moved to the ambulance and transported to the hospital. The patient's condition continued to improve during transport to the hospital. The patient was transported to Texas Health Presbyterian Hospital Plano. According to the hospital staff, the patient was doing much better.

THIS YEAR WE
PRESENTED
MEMBERS WITH A
PHOENIX AWARD FOR
TWO LIVES SAVED!



Medic 101: FF/Par/FTO Cody Clemons, FF/Par Garrett Bowen
 Engine 101: D/E/Par Jason Burke, FF/Par Curt Sanders, FF/Par Zac Filippelli
 Truck 101: Capt/Par Troy Ayres, FF/Par Juston Love, FF/Par Tommy Williams, FF/Par Cliff Askins
 Battalion 101: BC/Par Dustin Davis

OCTOBER 10 SAVE

On Friday, October 10, 2025, at 6:29am, crews from Medic 102, Quint 102, and Battalion 101 responded to a medical emergency on LeGrande. Crews arrived at the same time as APD. APD breached the front door as the crews walked up. An adult female was in the back of the house. The crews immediately started Advanced Cardiac Life Support. The patient regained and lost a pulse two times during their treatment. On arrival at THR Plano, the patient had a pulse. Per hospital staff, the patient was discharged with zero neuro deficits.



Medic 102: FF/Par/FTO Eric Ledford, FF/Par Ethan Smith
 Quint 102: Capt/Par Jon Crist, D/E/Par Jeremy Hill, FF/Par Payton Gruver
 B101: BC/Par JJ Kaiser and BC/Par Dustin Davis

PHOENIX AWARDS

NEW HIRES



GARRETT BOWEN
Jan 6



KEVIN MCCALL
Jan 6



DEXTER CHILDS
Jan 6

PROMOTIONS



PETR LUKAS
Captain
Feb 1



BRADLEY NELSON
Driver/Engineer
Feb 1

RETIREMENT



TIM TOMLINSON
Driver/Engineer
Retired Nov 7, 2025

PERSONNEL HIGHLIGHTS

2025 OF THE YEAR AWARDS



**FF/PAR/FTO
BRYAN MURLEY**
Paramedic of the Year



**D/E
JOSH BETHEL**
Firefighter of the Year



**CAPT
KAMERON RUSSEY**
Officer of the Year



**CAPT
PETR LUKAS**
Steve Webb Recipient



**FF/PAR
ETHAN SMITH**
2025 Hotshot
(Ran the Most Calls)

MILESTONE ANNIVERSARIES

5
Years



CHIEF CALHOUN
5 Years
March 23



ERIC LEDFORD
5 Years
May 4



JOSH MOWL
5 Years
October 19



ANN DAVIS
10 Years
September 28

10
Years



SHERI BALDWIN
10 Years
December 16

20
Years



CHIEF KAISER
20 Years
February 2



JOSH BETHEL
20 Years
June 20



JASON BURKE
20 Years
July 5



CAPTAIN TISDALE
25 Years
January 12

25
Years



CHIEF WILLIAMS
25 Years
March 27



AFD | **ADDISON**
FIRE DEPARTMENT



@TownofAddisonFire
Department

P.O. Box 9010
Addison, TX 75001
972-450-7201
www.addisontx.gov



@Addisontxfire

*Thank you to our members who contributed content throughout the year.
This report was made possible because of you.*