

A photograph of two firefighters in full gear, including helmets and oxygen tanks, working at a fire scene. Large flames are visible in the upper left corner, and the scene is dimly lit with a blue tint. The firefighters are seen from behind, looking towards the fire.

ADDISON

FIRE DEPARTMENT

*Accountability
Family
Duty*

2024 ANNUAL REPORT

TABLE OF CONTENTS

3	CITY LEADERSHIP
4	MISSION STATEMENT & CORE VALUES
5	FIRE ORGANIZATION CHART
6	ACCOMPLISHMENTS
7	PREVENTION
11	EMERGENCY MANAGEMENT
12	OPERATIONS
15	ANALYTICS
21	QUAD CITIES COMPARISON
22	STAFF HOURS
23	PHOENIX AWARDS
24	NEW HIRES
25	ANNIVERSARIES
26	RETIREMENTS & PROMOTIONS
27	2024 OF THE YEAR AWARDS





CITY LEADERSHIP

Council-Manager Form of Government

The Council is responsible for enacting local legislation, approving budgets, setting policies, and appointing the City Manager. The City Manager acts as the chief administrator, ensuring the implementation of Council's policies.



City Manager
David Gaines

Council Member
Dan Liscio

Council Member
Marlin Willesen

**Deputy Mayor
Pro Tempore**
Nancy Craig

Mayor
Bruce Arfsten

**Mayor Pro
Tempore**
Darren Gardner

Council Member
Chris DeFrancisco

Council Member
Howard Freed

**SAVE LIVES
PROTECT PROPERTY
SERVE WITH INTEGRITY**

MISSION STATEMENT

CORE VALUES

ACCOUNTABILITY

- *Be responsible to and for each other and our community.*
- *Own your mistakes*
- *Never walk past a problem you can solve.*
- *Be honest with each other.*

FAMILY

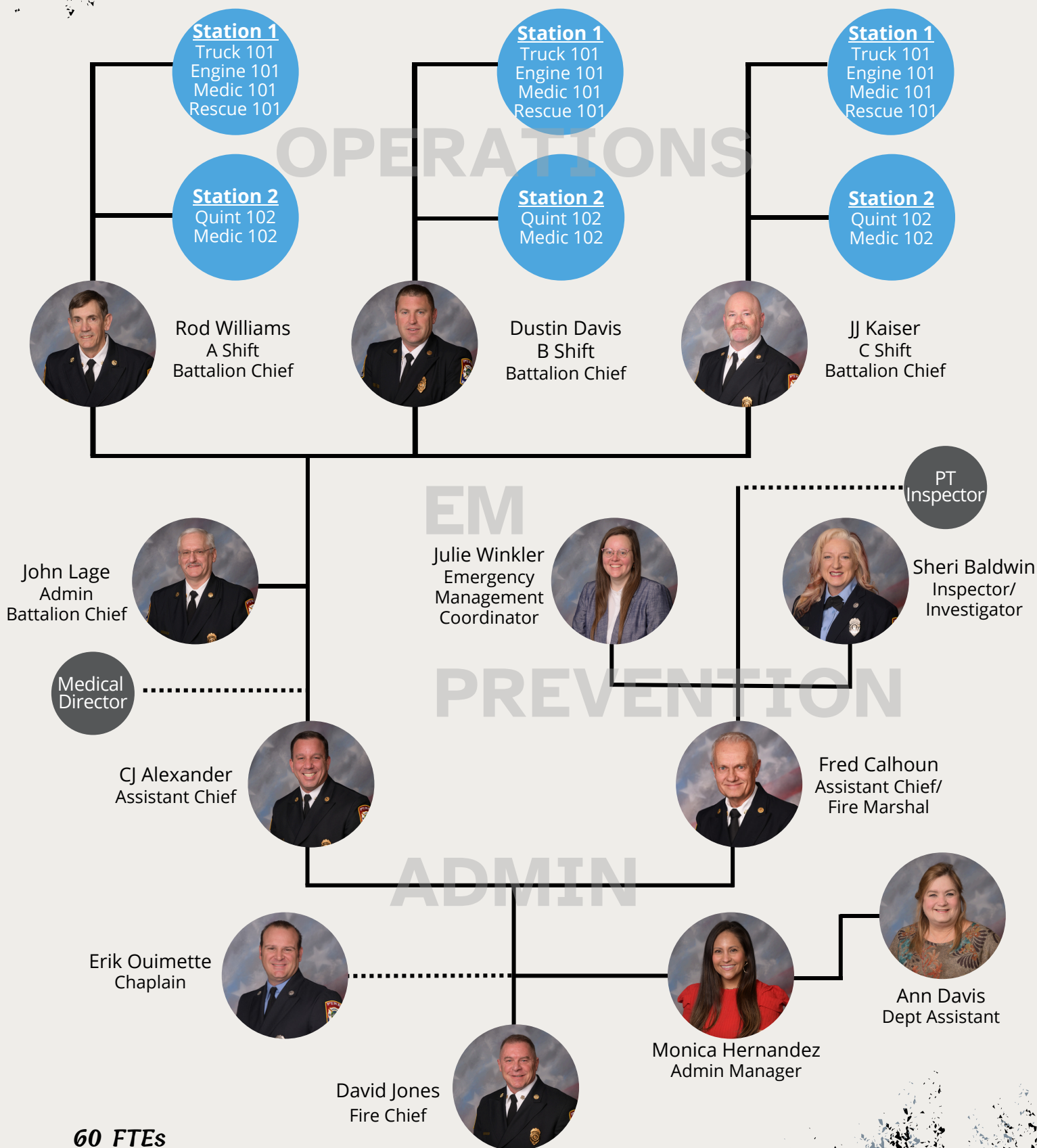
- *Be inclusive and respectful.*
- *Be loyal to each other.*
- *Respect our Retirees! We owe it all to them. They did it all with less and we will learn from our past.*

DUTY

- *Be prepared mentally, physically, mechanically, and procedurally*
- *Respond quickly, cautiously, and effectively.*
- *Be the best part of someone's worst day.*
- *Have the courage to do the right thing*
- *Deliver services consistently, without prejudice or bias.*
- *Don't take short cuts.*



ADDISON FIRE ORG CHART



ACCOMPLISHMENTS

Texas Best Practices

Successfully renewed our Texas Best Practices designation. Addison is one of only 36 departments in Texas to be awarded this designation!

ISO-Class 1

Addison continues to maintain a Class 1 rating with the Insurance Services Office. We are one of less than 100 departments in Texas to achieve this top-tier rating, which reflects superior fire protection and emergency services.

48/96 Schedule

Collaborated with Human Resources and Payroll to implement a work schedule for our operations members with an effective date of January 2025.

HEART Safe Community

Recognized as a HEART Safe Community by the North Texas Trauma Regional Advisory Council. Addison is one of only 11 recognized communities in the area and among over 600 nationwide. This designation celebrates our efforts in reducing the impact of heart disease and improving cardiac arrest survival rates.

Mission Lifeline Gold

Received, for the second year in a row, the American Heart Association's (AHA) designation Mission Lifeline Gold. Addison is one of 51 departments in Texas to earn this honor, which demonstrates exceptional care for heart attack patients and adherence to the highest AHA standards.

Fire Station Updates

With the efforts of the General Services department, several updates were made to our fire stations' infrastructure to include the replacement of the HVAC systems, a generator, and ceiling tiles.

AED Program

Enhanced the Town's Automated External Defibrillator (AED) program.



Pre-Cancer Screening

Provided the opportunity for eligible members to have an Esophageal Pre-Cancer screening conducted.

Council Support

Council approved the adoption of the 2024 International Fire Code (IFC); the purchase of a new Tractor Drawn Aerial, Addison's first ever Tiller; two LifePak 15 monitors; and the replacement of capital equipment Extrication Tools.

Staffing Study

Participated in a staffing study conducted by Matrix.

Life Saving Awards

Proudly presented the Phoenix Award to several members for their efforts in saving the lives of two individuals.

Community Outreach

Frequently attended or participated in local events, ceremonies, and attended and led training opportunities in the region.

PREVENTION

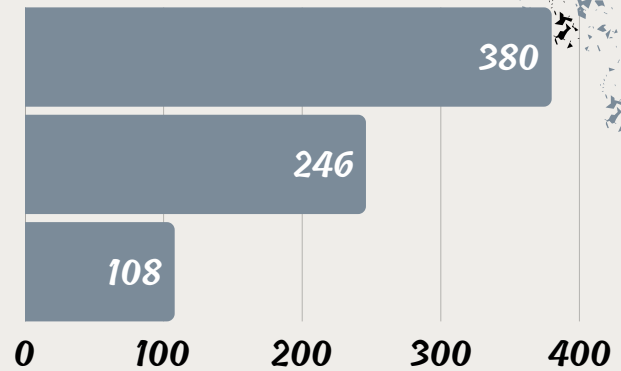


Ensuring
COMPLIANCE,
PREVENTING and
REDUCING
fire incidents, and
EDUCATING
the public.

INSPECTIONS

734

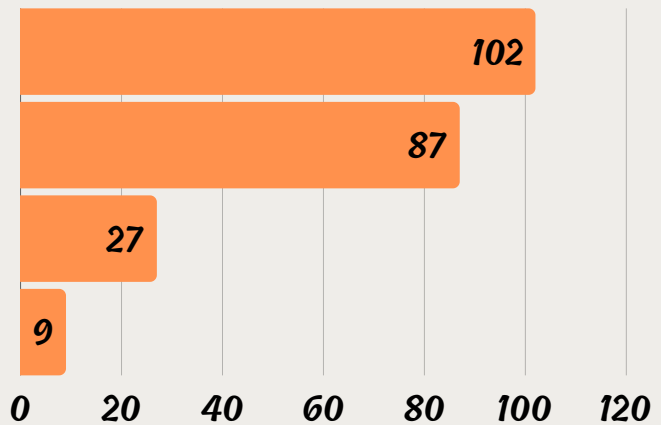
Building (51.8%)
Fire Protection (33.5%)
Cert of Occupancy (14.7%)



PLANS REVIEWED

225

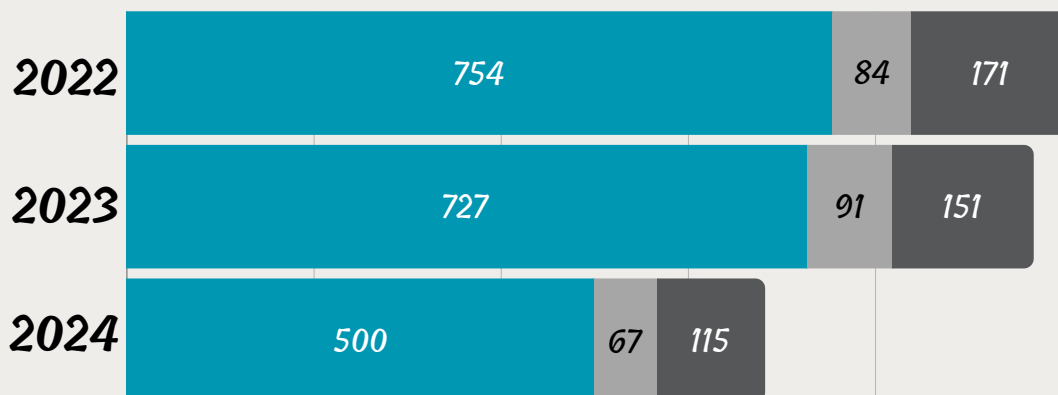
Fire Alarm (45.3%)
Sprinkler System (38.7%)
Access Control (12.0%)
Kitchen Hood (4.0%)



SMOKE DETECTOR BATTERY REPLACEMENT PROGRAM

*Number of batteries installed are decreasing each year, as expected, due to the 10-year shelf life batteries we started using. In addition, we had six residents visit our fire stations to pick up a total of 38 batteries.

● Batteries Installed* ● Surveys Conducted ● Homes Visited



PUBLIC EDUCATION & ENGAGEMENT

In 2024, Prevention, Operations, and Emergency Management teamed up to provide more than **600** staff hours of Public Education and Community Engagement encounters.





EMERGENCY MANAGEMENT

In 2024 the Emergency Management (EM) division made strides in building and growing the program. This was the AFD's first full year to have a full-time Emergency Management Coordinator position.

EM made progress in supporting community resiliency through providing educational materials at public outreach events, including Christmas in July and National Night Out, as well as sharing information on our website, the Town's newsletter, and the AFD's social media outlets.

Work continued on several plans including the Dallas County Hazard Mitigation Action Plan (HMAP), the Continuity of Operations Plan (COOP), and the Alert and Warning standard operating procedures. Council approved the renewal for signing-on to the Dallas County Emergency Management Plan, while we continue to develop an Addison specific plan.

In January, EM helped support the response to the MLK Weekend Arctic Freeze winter weather event, by assisting with coordination between departments, providing situation reports for Council, and updating the winter operations plan with feedback from key personnel. In May, the Outdoor Warning Sirens were activated for sustained high-speed winds, causing damage to trees and facilities in Town. EM provided coordination support and worked to gather documentation to seek public assistance reimbursement through FEMA. September was National Emergency Preparedness Month and Julie presented the status of the EM program to Council.

Emergency Management supported operations for Taste Addison, Kaboomtown and Oktoberfest; as well as participated in regional committees and exercises.

In December, Julie was elected to the Regional Emergency Management (REM) workgroup, as Secretary.

Some exciting projects for 2025 include a full-scale exercise at Addison Airport, the renewal of a debris monitoring contract with the quad cities, and continued development of emergency plans and standard operating procedures.

EMIL
DISAST
CRISIS
HAZARD
RISK
THREAT

OPERATIONS

THE BACKBONE OF THE ORGANIZATION

52

SWORN
PERSONNEL

520

COMBINED YEARS
OF SERVICE

2

FIRE
STATIONS

8

FRONT LINE
APPARATUS



STATION 1



STATION 2



MEDIC 101



RESCUE 101



MEDIC 102



ENGINE 101



QUINT 102



SQUAD 101



TRUCK 101



BATTALION 101¹²

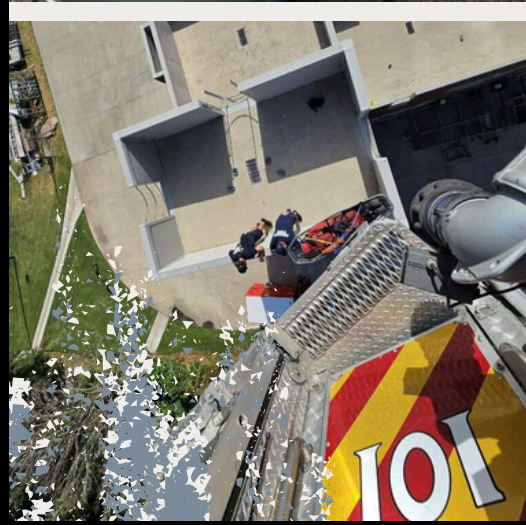


TRAINING

14250

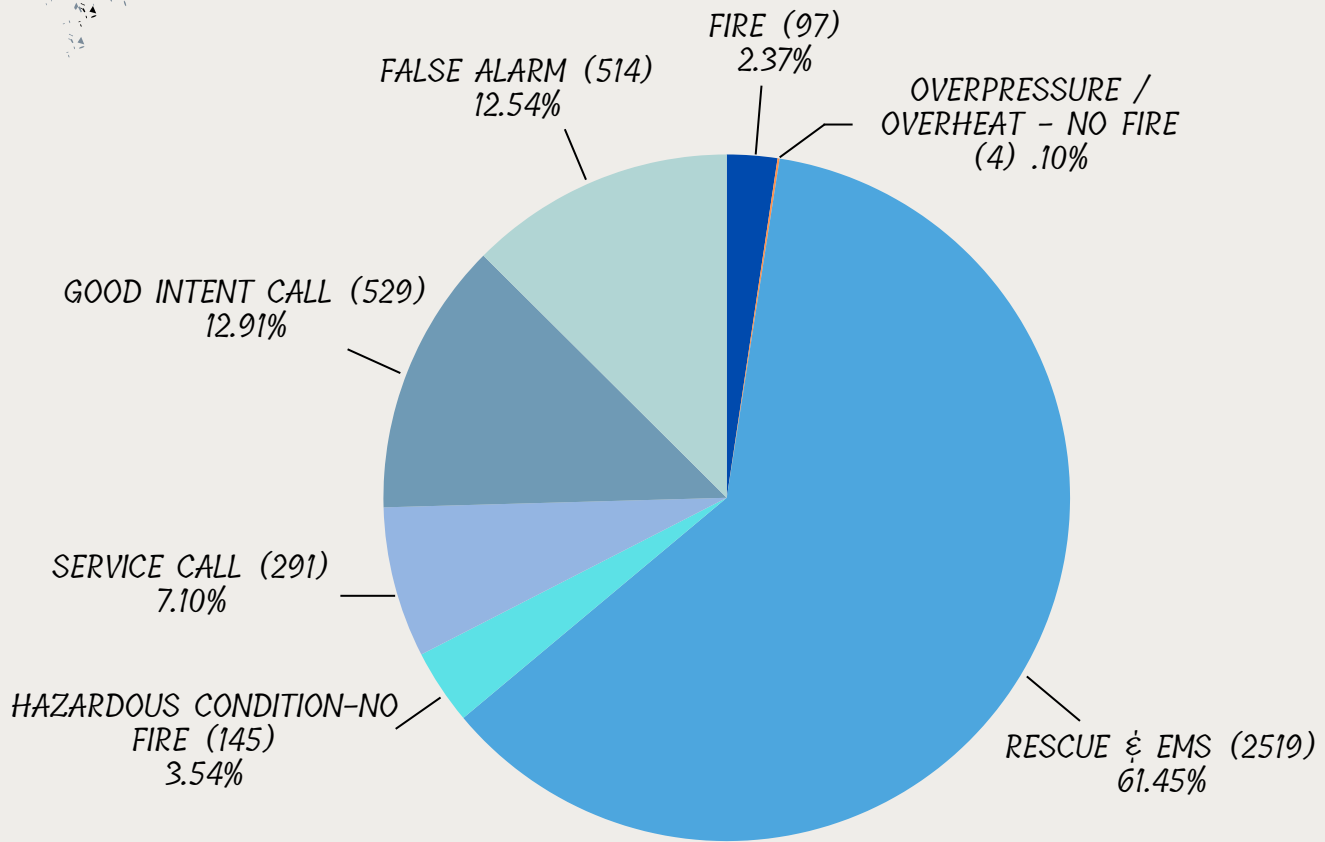
STAFF HOURS SPENT
ON TRAINING





ANALYTICS

TYPE & NUMBER OF INCIDENTS



**INCIDENTS IN
ADDISON**

3442

**INCIDENTS IN
OTHER CITIES**

657

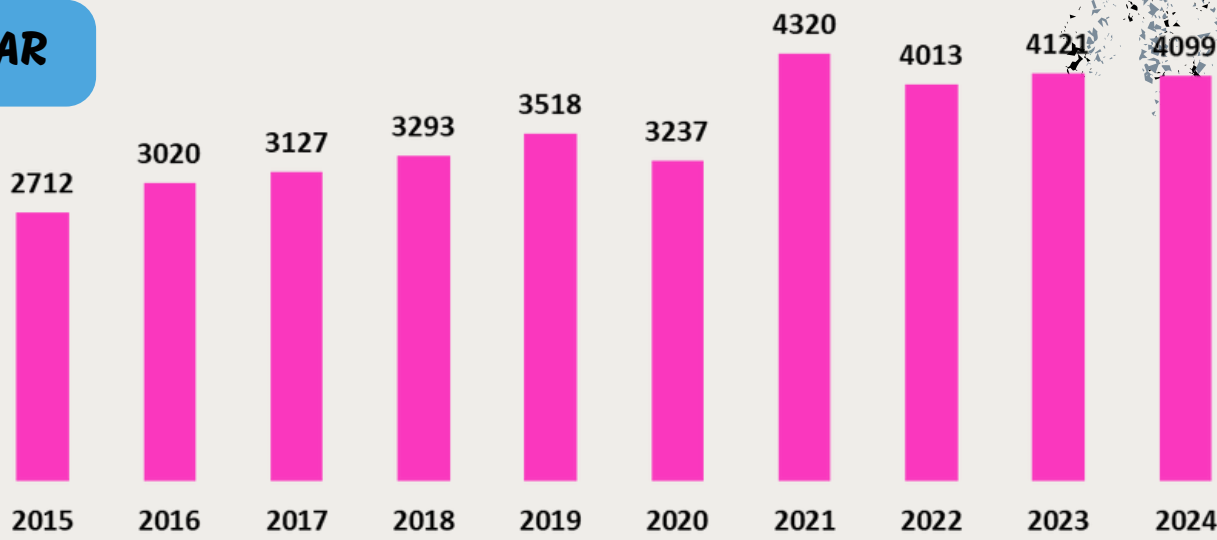
**TOTAL
INCIDENTS**

4099

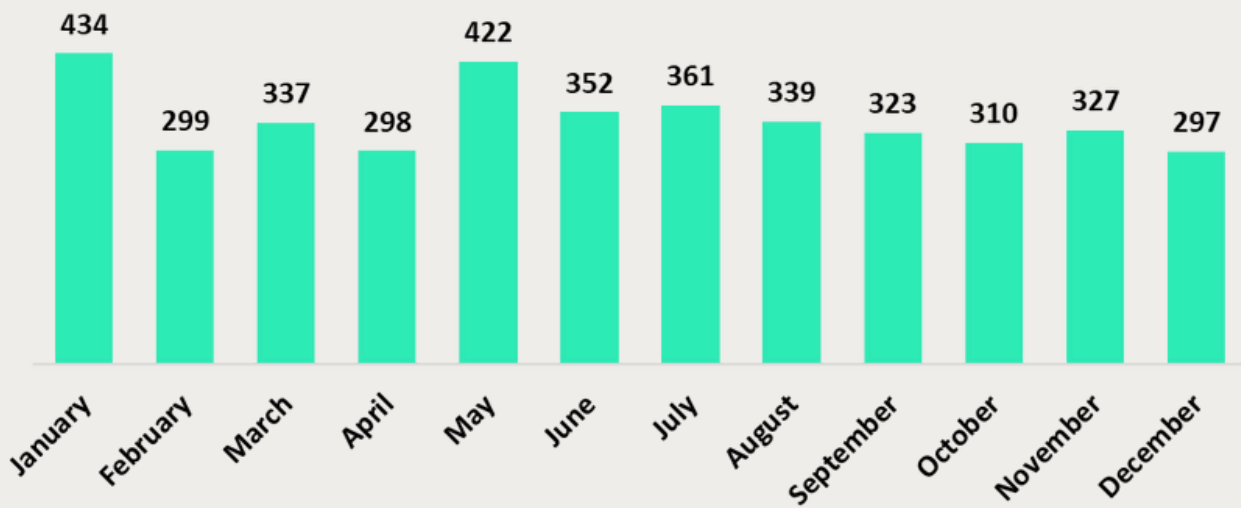
INCIDENT TYPE	2022		2023		2024	
FIRE	112	2.79%	101	2.45%	97	2.37%
OVERPRESSURE, RUPTURE, EXPLOSION, OVERHEAT (NO FIRE)	6	0.15%	2	0.05%	4	0.10%
RESCUE & EMS	2471	61.57%	2568	62.31%	2519	61.45%
HAZARDOUS CONDITION (NO FIRE)	160	3.99%	144	3.49%	145	3.54%
SERVICE CALL	348	8.67%	300	7.28%	291	7.10%
GOOD INTENT CALL	492	12.26%	557	13.52%	529	12.91%
FALSE ALARM & FALSE CALL	424	10.57%	449	10.90%	514	12.54%
TOTAL	4013		4121		4099	

NUMBER OF INCIDENTS BY:

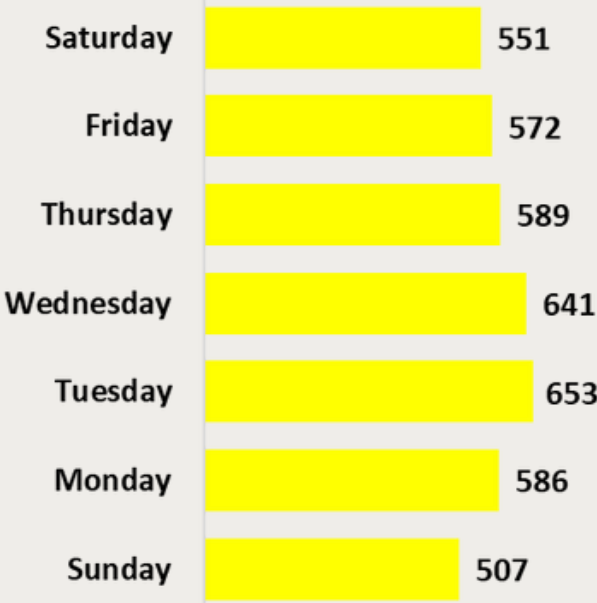
YEAR



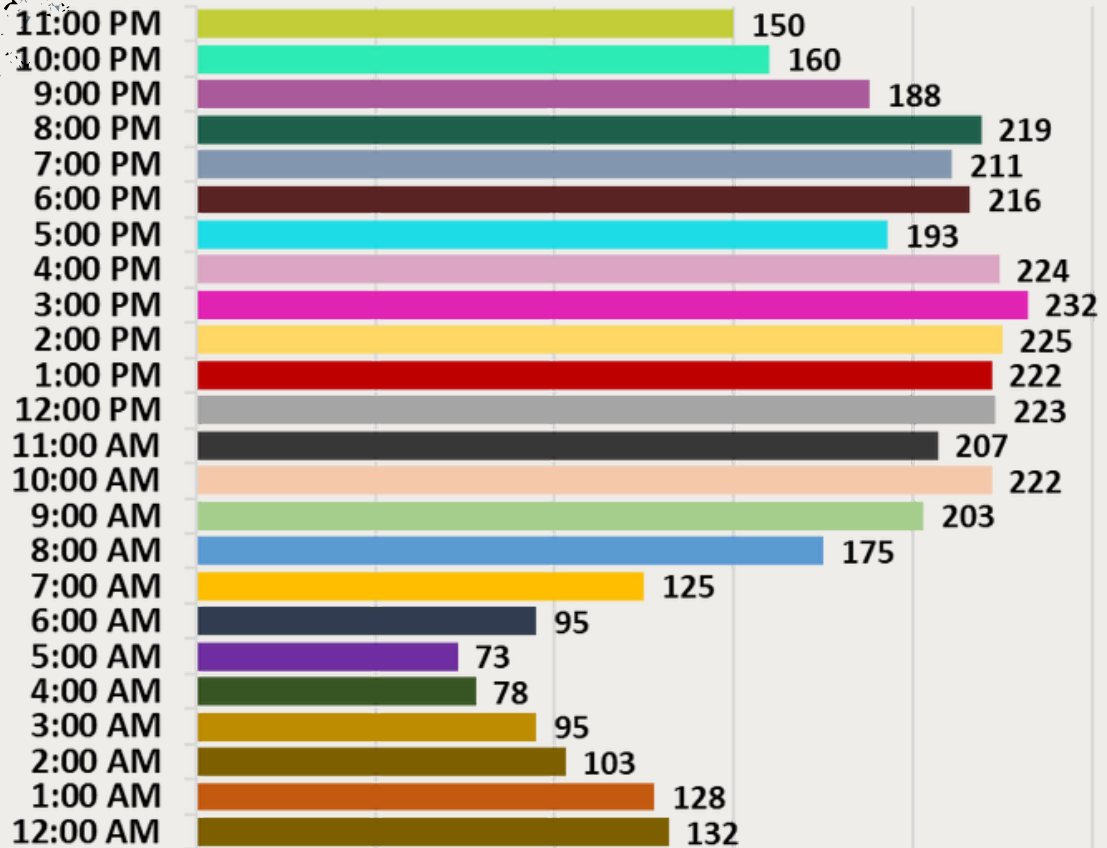
MONTH



DAY



HOUR

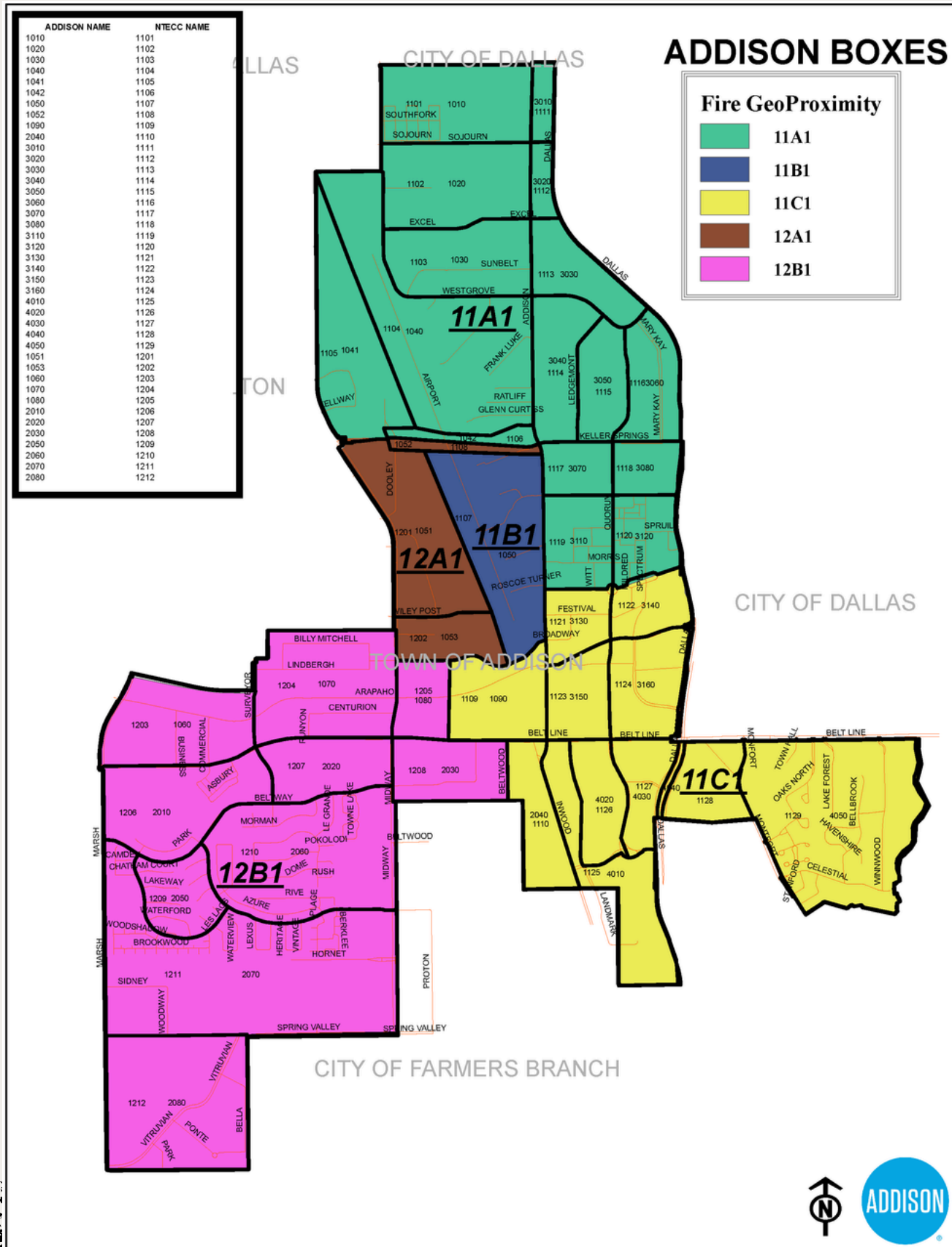


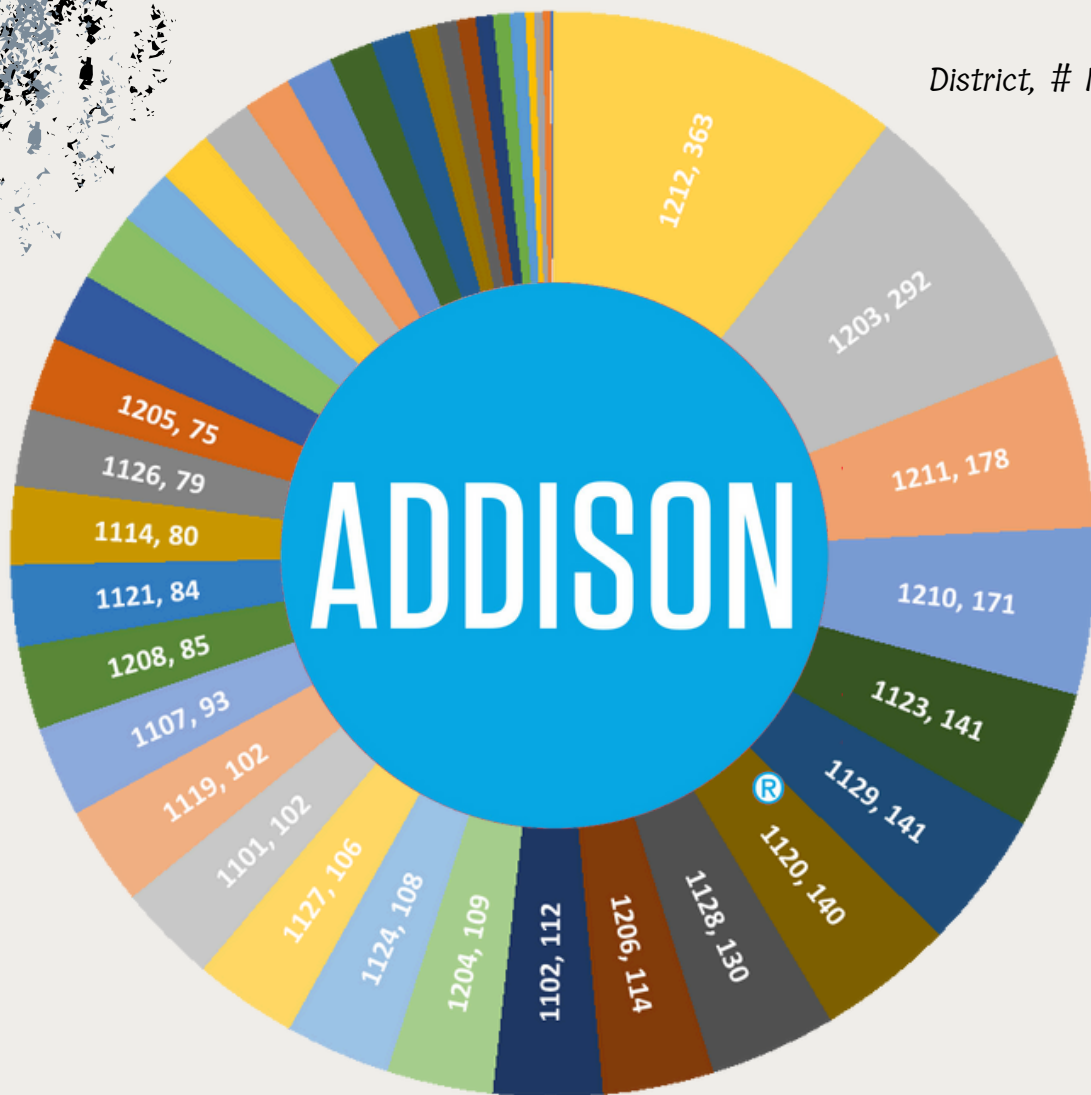
APPARATUS

APPARATUS	2022	2023	2024
Engine 101	1882	1877	1852
Quint 102	1881	1892	1825
Medic 102	1405	1464	1393
Medic 101	1322	1430	1354
Truck 101	1045	1108	1153
Battalion 101	990	1036	1004
Squad 101	35	16	44
Rescue 101	37	17	21

DISTRICT

This map shows the Town divided by districts or boxes. The corresponding sunburst on the next page represents the number of calls made to that specific district/box. Automatic Aid/Mutual Aid calls to Carrollton, Dallas, and Farmers Branch are not represented.





HIGHEST INCIDENT COUNT FOR A SINGLE ADDRESS:

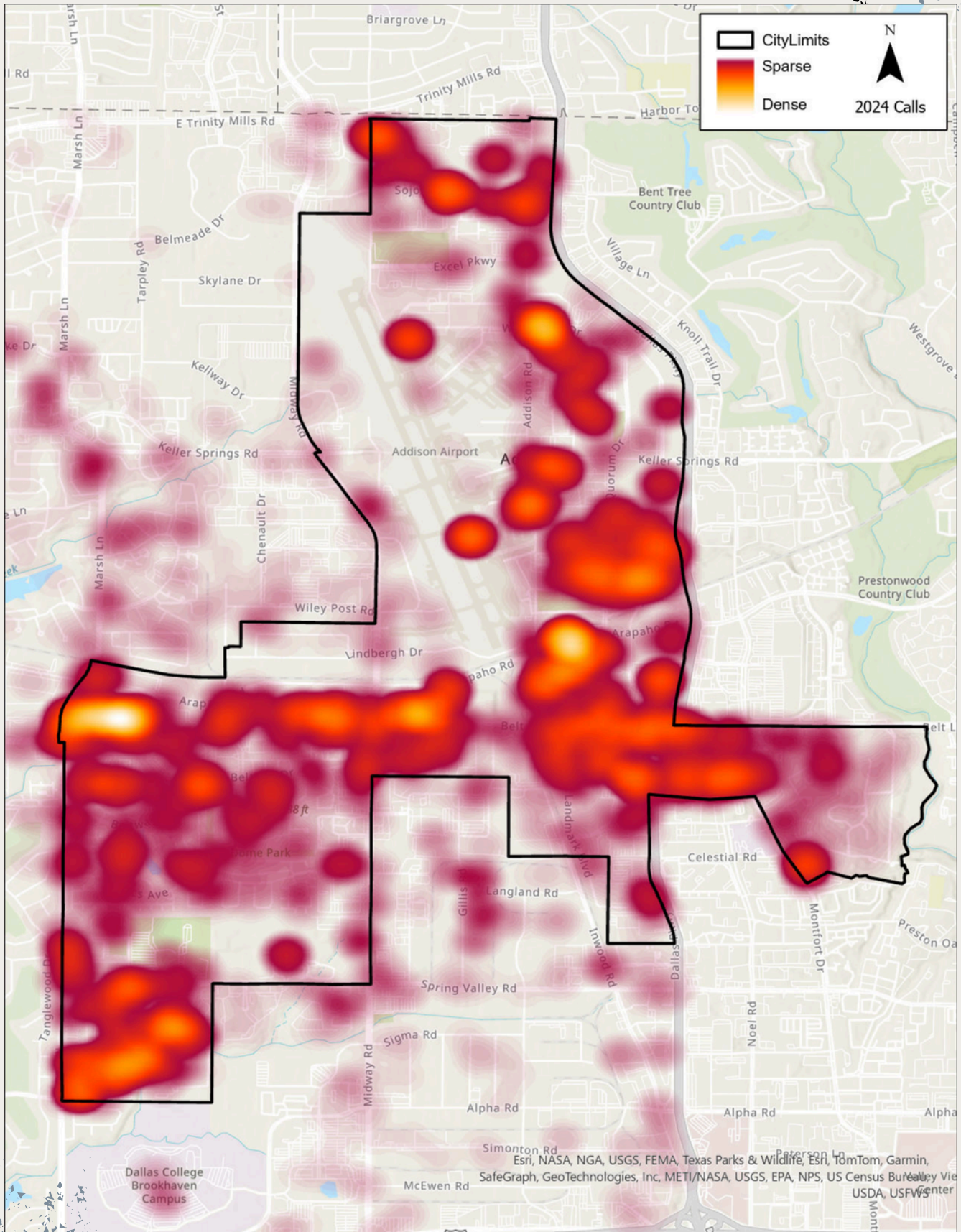
15130 Marsh Lane (Budget Suites)
 193 Incidents or 4.71% of Total Call Volume
 (There were 186 calls to this address in 2023.)

TOP 3 BUSIEST DISTRICTS

DISTRICT	DESCRIPTION	# INCIDENTS
1212	Vitruvian Area	363
1203	Budget Suites Area	292
1211	Spring Valley/Marsh Area	178

HEAT MAP

The heat map below represents all the areas where our incidents occurred.



QUAD CITIES COMPARISON

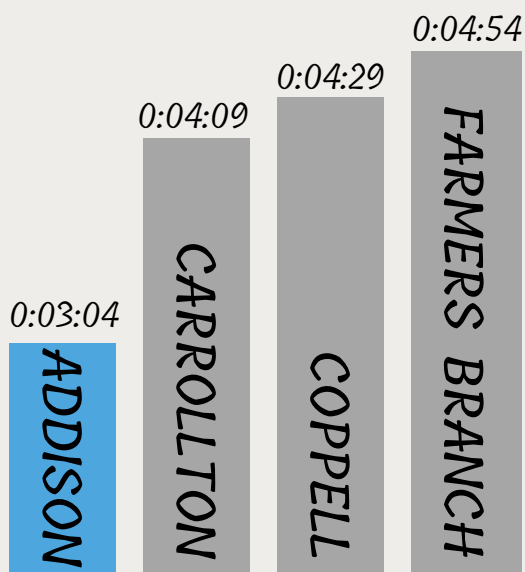


CALL VOLUME PER STATION

	# CALLS	# STATIONS	AVG # CALLS PER STATION
ADDISON	4099	2	2049
CARROLLTON	15779	8	1972
COPPELL	4321	4	1080
FARMERS BRANCH	5957	3	1986

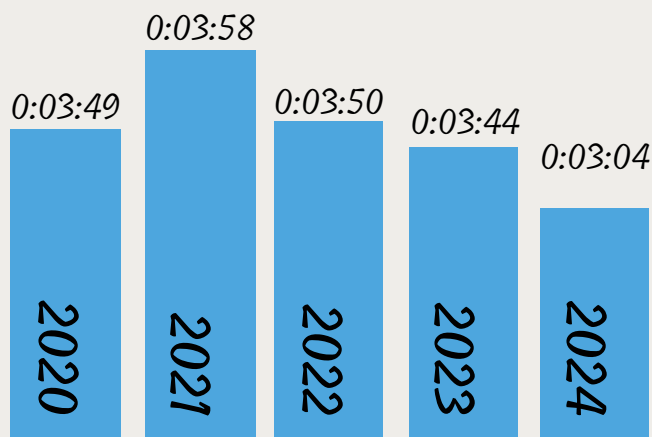
DISPATCH TO ON SCENE AVERAGE RESPONSE TIME

First Arriving Unit



DISPATCH TO ON SCENE AVERAGE RESPONSE TIME

Addison - 5 Year Comparison



AID GIVEN

FARMERS BRANCH: 150

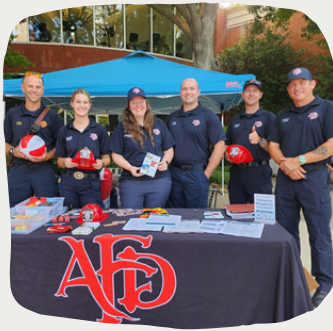
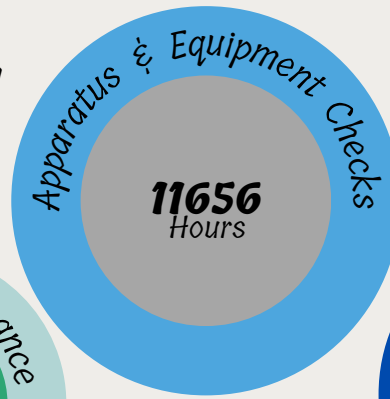
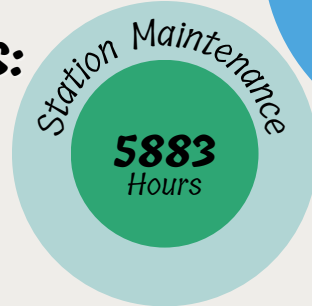
CARROLLTON: 154

DALLAS: 1

STAFF HOURS

HOW WE SPEND OUR DAYS WHEN WE'RE NOT RUNNING CALLS OR TRAINING.

TOTAL STAFF HOURS:
32,732



PHOENIX AWARDS

**THIS YEAR WE PRESENTED MEMBERS WITH A
PHOENIX AWARD FOR TWO LIVES SAVED!**

03/16/24, 14930 Midway Rd

Arrived to find an unconscious female with no pulse or respirations. The patient was quickly moved to the MICU due to rain, where CPR was initiated. The patient was in V-Fib and defibrillated once with a return of spontaneous circulation. The patient was transported to the hospital and was expected to make a full recovery.

M102: FF/Par Rhiannon Rasor, FF/Par/FTO Adam Montgomery

Q102: D/E Jeremy Hill, FF/Par Tony Wragge and Darryl Johnson

T101: Capt Troy Ayres, D/E Roy Luevano, and FF/Par Juston Love

B101: BC Rod Williams



10/19/24, 4103 Beltline Road

Arrived to find unresponsive female with boyfriend performing CPR after administering Narcan to her. Crews took over CPR and provided ALS treatment. The patient regained a pulse, transported without incident and discharged two days later.

M102: FF/Par Cliff Askins, Tony Wragge, and Je Brown

Q102: Capt Rick Johnson, FF/Par Chris Hall and Rhiannon Rasor



NEW HIRES

WELCOME TO THE AFD!



Philip Hyde

April 22



Luke Salazar

May 6



Ethan Smith

May 28



Zac Filippelli

July 15



Je Brown

July 15



Andres Chadis

July 15



McRee Smith

July 30

MILESTONE ANNIVERSARIES

1 YEAR



Brant Sims
FF/Par
January 30



Payton Gruver
FF/Par
July 3



Julie Winkler
EMC
December 4

5 YEARS



CJ Alexander
Assistant Chief
April 22



Rhiannon Rasor
FF/Par
October 21



Peter Molitor
FF/Par/FTO
October 21

10 YEARS



Tommy Williams
FF/Par
February 3



Curt Sanders
FF/Par
March 3



Kevin West
Driver/Engineer
October 27



Bradley Nelson
FF/Par/FTO
November 24

20 YEARS



Monica Hernandez
Fire Admin Manager
February 23



Darin Jones
Captain
April 25

25 YEARS



John Lage
Admin Batt Chief
May 3



Rick Johnson
Captain
September 30



Chad Gruver
Captain
December 19

RETIREMENTS

We said farewell to these members who served a combined total of 47 years with the AFD. Thank you Chief Patterson and Captain Johnson for your dedication and service to the Town of Addison.



Jeff Patterson
Battalion Chief
Retired March 7
22 Years



Rick Johnson
Captain
Retired November 20
25 Years

PROMOTIONS



Chris Maxwell
Promoted to
Driver/Engineer
May 25



Kameron Russey
Promoted to
Captain
April 13



Dustin Davis
Promoted to
Battalion Chief
April 13

2024 OF THE YEAR AWARDS

FIRE OFFICER
OF THE YEAR
RICK JOHNSON
CAPTAIN/PAR (RET.)



FIREFIGHTER
OF THE YEAR
BRADLEY NELSON
FF/PAR/FTO



PARAMEDIC
OF THE YEAR
BRYAN MURLEY
FF/PAR/FTO



FIRE CHIEF'S
STEVE WEBB AWARD
AWARD
MATT FERGUSON
CAPTAIN/PAR



HOTSHOT
OF THE YEAR
JD HERNANDEZ
DRIVER ENGINEER/PAR





ADDISON

FIRE DEPARTMENT



P.O. BOX 9010
ADDISON, TX 75001
972-450-7201

WWW.ADDISONTXAS.NET/FIRE



@TownofAddisonFireDepartment

FOLLOW US!



@Addisontxfire

*Thank you to our members who contributed content throughout the year.
This report was made possible because of you.*