



A Note from City Manager Ron Whitehead

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Letters from the Public

I have received correspondence from the public that I thought you might enjoy. It is always nice when people take the time to applaud a positive experience they have had. I was blown away with Mr. Pelitire's email. That is a pat on the back for the whole community!

-----Original Message-----

From: Pete Pelitire
Sent: Thursday, April 23, 2009 1:10 PM
To: info
Subject: Hurricane Katrina

The following article/comment was submitted from your knowledgebase

I don't have a question, but I would like to thank the citizens of Addison, TX. for their hospitality during our 6 week stay in Addison after the weeks following Hurricane Katrina. I live in Kenner, LA. (home of the New Orleans -Louis Armstrong- International Airport). When Hurricane Katrina was approaching, I made plans to take my family to Addison to evacuate. We first arrived at a hotel down the street from the Sam's Club, and when we realized we had no home to return to, we relocated to the Extended Stay Of America further down the road from the Sam's Club. We were treated well and with compassion throughout our stay. Residents and church groups were dropping off donations of toiletries, bedding, food, clothes, and you name it, they brought it. My wife, two sons, and one of my son's fiance all work at Sam's in our home town, and the Sam's at Addison took them all in and gave them a job until we could return home to rebuild our lives. Even though we were not there very long, we felt as if we belonged there. We did not encounter any rudeness, or discourteous member of your town the entire time we were in Addison, and we would be proud to call it home if we were ever to move to Texas. Once again, thank you for the hospitality in a time of uncertainty for my family, it was a little more tolerable than being somewhere we didn't want to be. Thanks, Pete Pelitire

Mr. Pelitire,

I really appreciate your email and will share it with the Sam's organization and our hotel community. What happened in New Orleans impacted all of us on the Town staff and I found that people throughout the community wanted to help how ever they could. I am glad that some of that kindness got directed toward your family and I hope you are all doing well. We like to say that Addison is an easy place to share with people, because we do know how important hospitality is and it is our priority. You are so considerate to share your experience with us. Best wishes to your family and we hope you come back to see us under better circumstances. Thanks, Ron

-----Original Message-----

From: Maria Muth
Sent: Friday, April 24, 2009 11:35 AM
To: info
Subject: Your employee Jeffrey King

The following article/comment was submitted from your knowledgebase

From: Maria Muth

Dear Manager:

Your employee Jeffrey King found my wallet on Midway. Jeffrey returned my wallet, credit cards and debit cards with every dime intacted. Jeffrey guided me to your Service Center and would not accept \$50 as a reward. Now that is a good man! Just wanted to let you know there needs to be more Jeffrey's in the world! - Maria Muth

Ms. Muth, I could not agree with you more. He is good person and I am pleased that Jeff touched your life in such a positive way. I know he appreciated your card and your kind words. Thanks for acknowledging his good deed! Ron



Mark Brooks
Area General Manager

April 24, 2009

David Benson
Operations Chief
ADDISON FIRE DEPARTMENT
4798 Airport Parkway
Addison, TX 75001

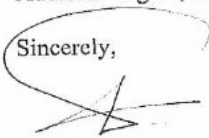
Dear David:

I want to express my sincere appreciation and thank you for the assistance the Marriott Quorum received from the Addison Fire Department.

Eight of our associates attended a CPR Class on Saturday, April 18 at the Fire Department. We want to thank Michel Mitchell and Monica Hernandez for their assistance with the class books. We especially want to thank Shawn Ainsworth and Cash Fortune for conducting the training.

This service renews my appreciation for having a business in the fine town of Addison. Again, we greatly appreciate the Addison Fire Department.

Sincerely,



Mark Brooks
General Manager

cc: Ron Whitehead

Dallas/Addison Marriott Quorum by the Galleria
14901 Dallas Parkway, Dallas, TX 75254
Telephone (972) 687 7494 Facsimile (972) 788 0479
mark.brooks@marriott.com

Taste Addison

We are proceeding forward on our preparation for Taste Addison as of Thursday afternoon. It begins on Friday, May 8 and runs through May 10. If we receive information that advises we should not hold the event, because of the swine flu, we will post that information on this site. We will look at that decision early next week and take appropriate action.

Addison Crowne Plaza

We salute and thank the Crowne Plaza! Out of the 184 hotels in their system, the Addison hotel was ranked #1 in the Americas for Overall Satisfaction in Guest Services for the last three months. They held an all employee luncheon to also celebrate being #1 in Meeting Satisfaction and they received the Gold Medallion Award for ranking #1 in the Crowne Plaza brand initiatives for 2008. They did a great job of hosting the Triple AE conference for us this week and the Jazz Festival a couple of weeks ago. Hats off to the Crowne!

Stimulus Package

We have a number of programs we are pursuing under the federal stimulus package. We have received a very good response from the various agencies we are working with. The following is a list of the projects we are currently pursuing.

Fire Department

Pursuing funding for fire bay expansion at fire station one and for a fire equipment service bay at the service center. \$4,000,000.00

Development Services

Pursuing funding for energy efficient appliance rebates for commercial and residential application. \$400,000.00

General Services

Pursuing funding for fuel farm apron reconstruction, generators, and hybrid vehicles. \$1,400,000.00

Information Technology

Is pursuing funding for the towns mesh network. \$450,000.00

Public Works

Pursuing funding for wind turbines, and landscape and irrigation at the new elevated storage tower. Also funding is being pursued for road improvements on Midway and Westgrove as well as reconstruction of Vitruvian Way. \$6,900,000.00

Police Department

Pursuing funding for two police officers and a sergeant. One police officer and one sergeant will be assigned to our Hotel/Business Retention Unit. The remaining police officer position will be assigned to the Addison Circle and Vitruvian developments to function as a community policing officer. The department is also pursuing funding for live scan computer aided fingerprint system and defibrulators for the police cars. \$750,000.00

Water Tower

Requesting funding to rehire for positions of Development Assistant, Patron Services Manager, and shop worker. The Grant requirement was specifically for jobs at risk or jobs lost because of the economy (not for programming). \$50,000.00

Update on the Citizens Advisory Committee Process and the Next Great Ideas

We have made a lot of progress on the recommendations from the Citizen Advisory Committees. It is kind of lengthy, but I thought you would enjoy. Please [click here](#) to see the recommendations.

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